

City of Seward, NE
Tuesday, February 3, 2015
Regular Session

Item G5

CONSIDERATION OF CLAIM OF GARY ROLF, 404 LINCOLN STREET FOR PERSONAL PROPERTY DAMAGE - Tim Richtig

Administrative Report: Mr. Rolf submitted a claim for sewer backup into his basement area, which Mr. Rolf reported occurred on January 18, 2015. Mr. Rolf is claiming reimbursement of charges from Roto Rooter in the amount of \$551, Marlins Plumbing, Heating & AC in the amount of \$60.50 and for personal labor by Mr. Rolf in the amount of \$200.

Following discussion, a motion to a) approve the claim (as submitted or authorize staff to negotiate the settlement amount, b) or deny the claim and forward to the City's insurance carrier.

Staff Contact:

CITY OF SEWARD NEBRASKA
PO BOX 38
SEWARD NE 68434
402-643-2928

DAMAGE CLAIM FORM

DATE: 11/21/15 SUBMITTED BY: Gary Rolf
Name
AMOUNT OF CLAIM: \$811.50 404 Lincoln Street
Address
Seward NE 68434
City, State, Zip Code
402 641 9765
Telephone Number
g.rolf@neb.rr.com
Email Address

COPIES OF BILLS MUST BE ATTACHED VERIFYING AMOUNT OF CLAIM SUBMITTED

CLAIM IS HEREBY MADE AGAINST THE CITY OF SEWARD, NEBRASKA DUE TO THE FOLLOWING
EVENT THAT OCCURRED ON 11/18/15 AT 2 A.M.
DATE TIME P.M.
AT 404 Lincoln Street
LOCATION

DESCRIBE WHAT HAPPENED: See ~~Att~~ Attached Document.

Roto Rooter - \$551.00
Martin's Plumbing - 60.50
Gary Rolf Labor - 10 hrs - \$20/hr = \$200

\$811.50

I wouldn't be charging labor if the city's report had been accurate and they would have jacked the line on Sunday.

Attach More Pages as Necessary

1/21/15

On January 18th at about 2PM we noticed water filling up the indent area in our basement floor drain. There was about 10 gallons in it. I scooped it out into a 5 gallon bucket and got rid of it outside. In the next 30 minutes I hauled out five or six of those buckets, as the water continually came in. I had instructed everyone in the house not to run water, but it kept coming in. I also ran down our block asking neighbors to the North not to run any water. They all complied.

Phone calls to local plumbers went unanswered and no emergency contact information given on their machines. Which I'll deal with separately. I called the City and they came right over. The City crew explained that their maps show my sewer connecting to what they called a "Private" sewer line in our alley to the West and running north from Lincoln Street. A quick check of the manhole in Lincoln next to our alley showed there is no connection to that line into the street. So the line runs North down the City's alley. They explained that they understood this was probably a blockage in that line due to the fact that water continued to come into our house.

In the next 5 hours I bailed probably 25 of those buckets. Meanwhile I got a 50' clearing line from Orscheln's and that line hit no obstructions. We didn't think it would. Marlin's plumbing came over at 7PM and with his 100' line could not find any obstructions. We figured we were close to the main line. The water had stopped coming in and so I kept an eye on it all night long. Repeat, all night long. The bailing prevented any damage to belongings on the floor in our basement. Though I spent a good amount of time and effort running stuff upstairs. Including an entire new roll of carpet yet to be installed! ☺

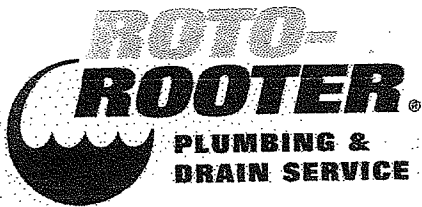
I called Roto-rooter as they were the only ones who revealed that they have a camera to help find blockages. They came over on Monday and found three things. 1. My line connects to the City's line on the South side of Lincoln Street in the alley between 4th & 5th Streets. 2. My line ties in at the 119' distance from my clean out in my basement and joins right in the middle of that alley about 2ft. from the curb. 3. We also found that at about the 140ft mark (into the main line), the water started filling up. We ran water in our house for 15 minutes and soon found the water in the main pipe backing up into my pipe at the 119' mark. Roto-rooter advised that I call the City again right away. I was on borrowed time until that pipe began to fill up again. They came out and once we showed them the video and location of the probe, they jetted that section of main line between Roberts and Lincoln. I have had no further problems. Just two bills and two lost days working on this problem. I also did not get to watch any football playoff games or get any of the yard work done that I had planned.

Additionally, I want to have a discussion with City staff about Private sewer line ownership and let you know what the City should have done to help me out that first day.

Thanks for your time.

Gary Rolf
404 Lincoln Street.





1-800-GET-ROTO (438-7686)

TAKE THIS INVOICE FOR YOUR GUARANTEE
SEE BINDING TERMS ON REVERSE

Roto-Rooter • Wertz Plumbing
PO Box 83817, Lincoln NE 68601-3817
Roto-Rooter (402) 489-4801
Wertz Plumbing (402) 484-8354 • Fax (402) 489-7181
PNC254

DATE OF SERVICE: 1/19/15
LOCATION: LINCOLN/WERTZ

SERVICE TECHNICIAN'S NAME: [Signature]

136552

SEWER & DRAIN PLUMBING PUMPING
INDUSTRIAL EXCAVATION DRAIN TILE

CUSTOMER CLASS
 RESIDENTIAL COMMERCIAL

CUSTOMER NAME: Larry Rolf
CUSTOMER NO.: 173
SERVICE ADDRESS: 1401 Lincoln St
APT. NUMBER: 9
FEDERAL I.D. #: 45-0400553
CITY: Seward STATE/PROVINCE: NE ZIP/POSTAL: 68430
CUSTOMER PHONE NO.: 402-641-9766
BILLING ADDRESS (IF DIFFERENT FROM SERVICE ADDRESS): CITY: STATE/PROVINCE: ZIP/POSTAL:

REPAIR CODE	ESTIMATE AND DESCRIPTION OF WORK TO BE PERFORMED (The approximate starting date is _____ and the approximate completion date is _____ Neither date is guaranteed. Unexpected conditions or problems could cause delays. A definite completion date is not of the essence.)	\$ AMOUNT
	Repaired main line from 140' to City Very Very Little	275
	Repaired main line from 140' to City Very Very Little	110
	Repaired main line from 140' to City Very Very Little	
	Repaired main line from 140' to City Very Very Little	

WORK ORDER AUTHORIZATION I authorize the services indicated and agree to pay the amounts specified. I have read and agree to the terms on the reverse side, including the limits on Roto-Rooter's responsibility specified in those terms.

(SIGNATURE) _____ (PRINT NAME) _____

CHANGES TO ESTIMATE: I authorize these changes

ADJUSTMENTS/CHANGES IN WORK TO BE PERFORMED (Use additional invoice if needed to describe changes)

Turnout to locate sewer 1.000.00 75

COMMENTS

COMPLETION I acknowledge completion of the above described work which has been done to my complete satisfaction.

(SIGNATURE) _____ (PRINT NAME) _____

(E-MAIL ADDRESS) _____ Send plumbing tips, product/services information and coupons via email.

PAYMENT

CASH CHECK NO. _____ * CREDIT CARD NET 10 DAYS

OVER 30 DAYS = LATE CHARGE OF 1 1/2% PER MONTH * In the event check is returned, the CUSTOMER is responsible for all related bank fees.

LABOR \$: 460.00
PARTS \$: 30.00
PRODUCTS \$:
OTHER \$: 50.00
TAX \$: 36.00
INVOICE TOTAL \$: 581.00

NEXT VISIT

RESIDENTIAL GUARANTEE		COMMERCIAL GUARANTEE	
LABOR		LABOR	
<input type="checkbox"/> Main/Branch Lines	6 months	<input type="checkbox"/> Main/Branch Lines	30 days
<input type="checkbox"/> Toilet Auger	7 days	<input type="checkbox"/> Toilet Auger	24 hours
<input type="checkbox"/> Plumbing Repair	6 months	<input type="checkbox"/> Plumbing Repair	90 days
<input type="checkbox"/> Plumbing Replacement	1 year	<input type="checkbox"/> Plumbing Replacement	90 days
<input type="checkbox"/> Extended Guarantee	1 year		
REASON FOR NO GUARANTEE			

Rely on the experts at Roto-Rooter for complete plumbing and drain services. Call 1-800-GET-ROTO (438-7686).

Visit us at rotorooter.com for coupons, helpful hints and more. Complete our customer survey at: rotorooter.com/contact-us/customer-survey.

And, follow us online for news, timely updates, and other plumbing and drain information.

- facebook.com/rotorooter
- twitter.com/rotorooter
- blog.rotorooter.com/blog/rotorooter
- youtube.com/rotorootertv

(Service Technician's Signature)

Marlin's Plumbing, Heating & A/C

P.O. BOX 233 745 SOUTH STREET
 SEWARD, NEBRASKA 68434
 (402) 643-6051

1.5% INTEREST/MONTH AFTER 30 DAYS PAST DUE.

CUSTOMER'S ORDER NO. 469798	PHONE 646-9011	DATE 1/19/15
NAME Gary Reef		
ADDRESS 404 Lincoln St Seward, Ne 68434		

SOLD BY	CASH	C.O.D.	CHARGE X	ON ACCT.	MDSE. RET'D.	PAID OUT
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QTY	DESCRIPTION	PRICE	AMOUNT
	Tried to rod and flush sewer Machine cable not long enough to reach problem		
	Labor	45 --	
	trupan	15 50	
		60 50	
	Thank-You!		

PLEASE PAY FROM INVOICE

RECEIVED BY	TOTAL 60 50
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D PRODUCT 610T

All claims and returned goods must be accompanied by this bill.

24936

THANK YOU

