City of Scottsbluff, Nebraska Tuesday, February 17, 2015 Regular Meeting

Item Public Inp2

Council to consider a claim in the amount of \$261.50 from Chuck Davey for personal property damage.

Staff Contact: Mark Bohl, Public Works Director

January 28, 2015

To: City of Scottsbluff, Sewer Maintenance

From: Chuck Davey

Subject: Plugged sewer in city main in the 2100 Block, 1st Avenue

On January 9, 2015 my tenant at 2122 1st avenue advised me that the sewer was plugged and the basement had flooded. I had Budge-It Drain Service service my line. It was their finding that the obstruction was in the city line and that my line was clear.

The obstruction was grease. This has happened in the past and the source of the grease has been traced to upstream users. Unfortunately my property is the low place in the line and when a blockage occurs it backs up in my basement.

This occurred thru no fault of mine. I am asking you to reimburse me for the direct expenses I have incurred. The statement for Budge- It is attached.

Thank you for your attention,

Chuck Davey Box 204 SCOTEBLUFF 305-632-5767

• Budge-lt Drain Service						• • • • • • • • • • • • • • • • • • •
PO Box 746 114 E 20th, St US		308-631-6523 ness7wonders@gmail.c	com	Invoice		
	BILL TO Chuck Davey 90156 Sugar Fa Scottsbluff, NE					
	DATE 01/09/2015	TERMS Due on receipt	DUE DATE 02/01/2015	TOTAL DUE \$261.50	ENCLOSED	
P.O. NUMBER 2122 1st Ave						

Labor			
Augured main sewer from cleanout in basement, ran 135' to city			
sewer no water went down, called city and had them look at there			
sewer line they ran there camera down and determined there sewer			
line was plugged with toilet paper and grease. City got through			
blockage and water went down in house			
Labor:Main Sewer	1	149.00	149.00
Main Sewer			
Labor	1.5	75.00	112.50
Labor waiting for city to remove blockage spent 3.5 hours at house.			

BALANCE DUE

\$261.50

J. 21-5600 H

Cindy Dickinson

From: Sent: To: Cc: Subject: Attachments: Vicky Thomason Thursday, January 29, 2015 12:17 PM Cindy Dickinson Lynn Garton; Mark Bohl FW: Claim for 2122 1st Ave 2122 1st Ave.pdf

Cindy, I was preparing to mail a letter to the owners of 2116 1st Ave where the root buildup still exists (Exhibit B). The owner of 2116 1st Ave is the same owner of 2122 1st Ave. that filed the claim. If the ownership information is correct, his own property contributed to this blockage.

We'll be mailing a letter out requesting their connection to the sewer main be cleaned.

From: Vicky Thomason Sent: Thursday, January 29, 2015 11:48 AM To: Cindy Dickinson Cc: Mark Bohl; Lynn Garton Subject: Claim for 2122 1st Ave

Hi Cindy –

Here are the documents we have to provide Council regarding the claim filed for a sewer backup at 2122 1st Ave. Let me know if you need anything else.

Vicky Jhamason Utilities Admin Coordinator City of Scottsbluff 2525 Circle Drive Scottsbluff, NE 69361 vlthomason@scottsbluff.org 308-630-6258 or 6291

Scottsbluff

Memo

To: Cindy Dickinson, City Clerk
From: Lynn Garton, Water Reclamation Supervisor
CC: Mark Bohl, Public Works Director
Date: 1/29/2015
Re: 2122 1st Avenue Sewer Call

At approximately 9:45 A.M. Friday January 9, 2015 Vicky Thomason received a call from the plumber at 2122 1st Avenue stating that he had cleaned the sewer but thought he had gone beyond the lateral attached to the main and was still having problems with flow. Vicky contacted Tony Koerner with the collection crew and advised of the situation.

Tony and the collection crew arrived in the area at approximately 9:55 A.M. and performed a televised inspection of the line beginning from the downstream manhole and heading in the direction of the 2122 1st Avenue. At approximately 167 feet down the line they found a lateral service line belonging to 2116 1st Avenue that had a protruding root mass where grease and toilet paper debris had collected restricting the flow in the mainline. (Photo A) They proceeded to follow the line past the obstruction at which time the camera dislodged the mass and the flow in the mainline returned to normal. (Photo B) The collection crew continued the inspection past the property with the initial complaint to the next upstream manhole with no other obstruction being found.

We will be sending a notification to the property owners of 2116 1st Avenue advising them of the root situation protruding from their lateral and asking them to remedy the condition at this location. This location has also been added to our annual root chemical application schedule that will be applied in the spring.

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City of Scottsbluff	Reviewed by Supervisor:
Wastewater Treatment Plant Sewer Call Work Record	,
Date: 1-9-19 Time of Call: 9:49 am Received By: Vichy	Given to: Thus I have Time Given: 9:47am
Caller: <u>Heve W/Budget Drain</u> Phone #: <u>631-6623</u> Location / Address: <u>2122 15t Ave</u>	Owner if Known:
Location / Address: 2122 19t Ave	·
Work Bequest: <u>Has Cleaned Sever but Thinks h</u> <i>City Main 15. Thil having trouble</i> ,	is gone beyond where
City main is. Still having trouble,	, , , , , , , , , , , , , , , , , , , ,

WORK PERFORMED

Field employees must answer all items numbered 1 through 13 and turn the Work Record over to the Wastewater Supervisor for Review. 1) Time of Arrival: _______ 91.55 gm

2) Upon arrival, the following manholes were checked to determine what was happening in the City's collection system:

Between	And	On (What St or Ave)	Flow in Manholes: Write what was found below.	Picture Taken Yes or No
Example: E 16th St	E 17th St	12 th Ave	Normal	Yes
E22 NO ST	E 215 AT	in Alley	Slow Flow: noors, Toiler poner, great	Yes
		Ø	J J J J J J J J J J J J J J J J J J J	
			·	

3) After checking manholes, what additional work was performed to correct this problem:

I informed the customer that they will need to contact a plumber to assist them with their private lines as the City's manholes have been checked in the area and the flow is okay. Who did you inform _

_I informed the plumber that they will need to take a closer look at the customer's private lines as the City's manholes have been or checked in the area and the flow is okay. Who did you inform _____

or Cleaning performed: we camer inspected North from manhale 819to by F21⁵⁵ 47, about 167 feet and located a lateral with protructing more and an excessive amount of Toiler paper and grease arrached to the roots, The camera was able to break up the ball of Tailer paper and grease and flow returned to Normal. or Cleaning performed:

4) What did you find in the sewer lines or manholes? (grease/toilet paper,etc) Toiler poper, foors, and grease 5) Number of feet jetted: _____

6) If jetting was performed and the flows in manholes were normal, explain why we went ahead and jetted the City's main lines. The camera was fible to break up the ball of toilet paper.

7) Did this location have flooding or damage occur of some sort? Yes ____ No ____ Unsure _____

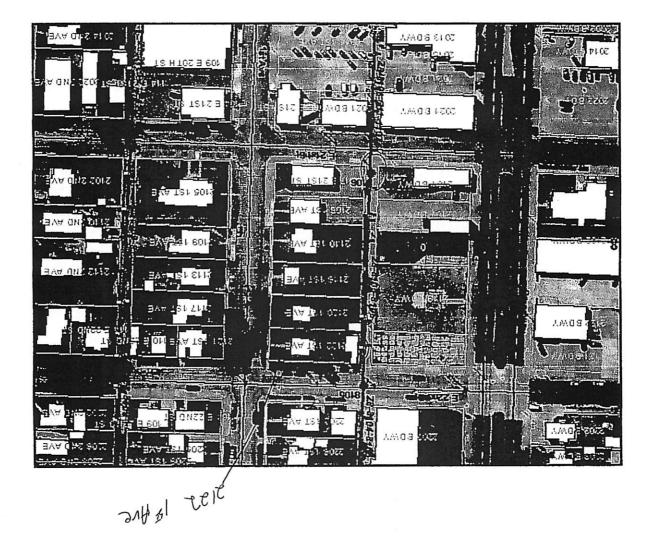
8) If yes or unsure, did you provide them with the City's Letter from Management and EPA Brochure?

9) Who did you give the letter and brochure to? ____//A__

10) Date Completed: 1/9/1.5	11) Personnel Time Involved_	1,5	12) Sewer Jet Hrs Involved
13) Work Performed By: Jany Date	Logan		

REMINDER, please do not put work order away until secretary has initialed it after recording. Secretary initial here ______ Record #__0/09/01_____

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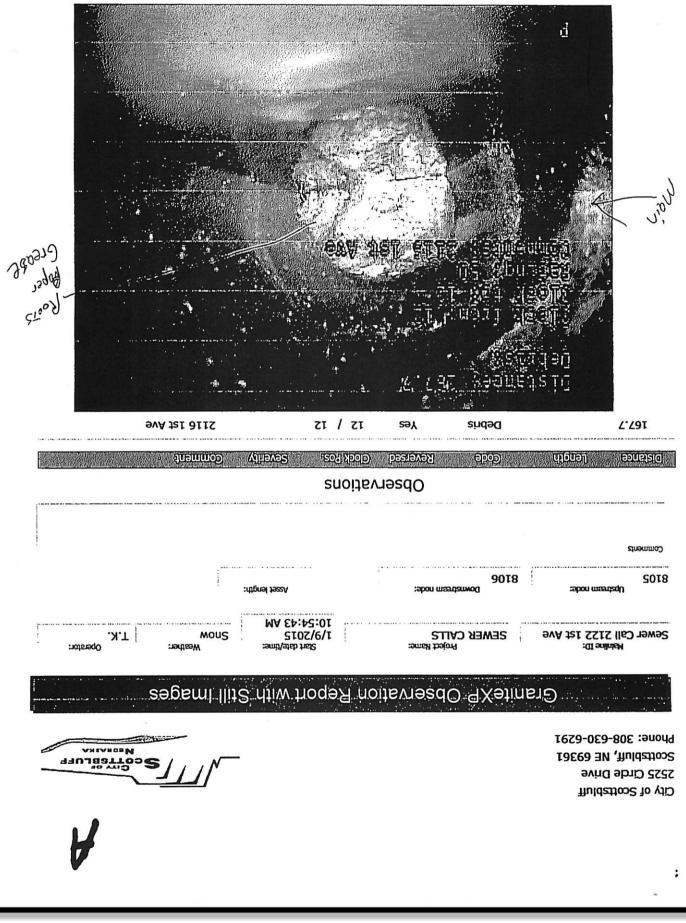
COLL2BELUEF

Phone: 308-630-6291 Scottsbluff, NE 69361 2525 Grde Drive

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Scottsbluff



Friday, January 09, 2015 1:40 PM

Friday, January 09, 2015 1:41 PM

