

# **City of Scottsbluff, Nebraska**

**Monday, February 2, 2015**

**Regular Meeting**

## **Item Consent3**

**Acknowledge a claim from John Ruff for personal property damage and forward to the City's insurance carrier.**

**Staff Contact: Cindy Dickinson, City Clerk**

RECEIVED JAN 22 2015

ca

STATEMENT OF INCIDENT

My name is John Ruff, on Monday January 19th at approximately 5:45 am I was taking my wife to work at the Hospital. On our way we were headed north on the east lane and hit an extremely large pothole in the vicinity of Dugan Kramer Funeral Home. The noise was extremely loud. As soon as I dropped my wife off I noticed the low tire light illuminated on my dash. I pulled over and the right front tire was already going flat. I took the car directly to Goodyear tire in Scottsbluff. I told them what happened and asked them to check it out for me. When they removed the right front tire they noticed the rim was bent and the tire had damage to the sidewall in a place they could not repair safely. I asked them to at least put a tire on so I could still drive the vehicle. Attached is the estimate for the new wheel and the invoice for the new tire. I would greatly appreciate assistance with this, the car is brand new and has less than 2500 miles on it.

Thank You,

  
John Ruff

308-641-0959 cell

308-632-2911 Floyds Truck Center

CUSTOMER COPY

ALL RETURNS SUBJECT TO 30% RESTO-  
CKING FEE. NO RETURNS ON ELECTRICAL  
PARTS, OR PARTS OLDER THAN 30 DAYS OF  
INVOICE. ALL RETURNS MUST HAVE ORIGI-  
NAL PACKAGE AND INVOICE FOR CREDIT.

TOTAL		\$405.11
SALES TAX		25.62
SHIPPING & HANDLING		0.00
SUBLET		
PARTS		379.49
NET AMOUNT		379.49
WHEEL DIS		379.49
PART NUMBER		9965-D0-6560
DESCRIPTION		RETAIL CASH
LIST		
F.O.B.		Centennial, CO

SHIP VIA SLSM. B/L NO. 4614  
 TERMS RETAIL CASH  
 F.O.B. Centennial, CO  
 \*\*QUOTE\*\*  
 ACCOUNT NO. R1  
 RETAIL CUSTOMER  
 THANK YOU FOR YOUR BUSINESS  
 O T D L O S

DATE ENTERED 21 JAN 15  
 YOUR ORDER NO.  
 DATE SHIPPED 21 JAN 15  
 INVOICE DATE  
 INVOICE NUMBER Q40974  
 15:50  
 PAGE 1 OF 1

**GROOVE**  
 10301 east arapahoe road  
 centennial, colorado 80112  
 sales 303 360 8000  
 service 720 284 5750  
 parts 303 361 9900  
 GROOVEAutomotive.com

**MAZDA**

Any warranties of the products sold hereby are those made by the manufacturer. The seller, GROOVE MAZDA, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and GROOVE MAZDA neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. No Returns Without This Invoice. No Returns After 10 Days. 10% Handling Charge On all Returned Parts. No Returns on Special Order Items or Electrical Parts. Special Order Parts Must Be Paid For In Advance.

**DISCLAIMER OF WARRANTIES**

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**DISCLAIMER OF WARRANTIES**

2015/01/21 13:51:10 2 / 2



# NEBRASKALAND TIRE

OWNED AND OPERATED BY A PROUD GOODYEAR INDEPENDENT DEALER  
 709 BROADWAY  
 SCOTTSBLUFF, NE 69361  
 (308) 632-7731  
 9712@NKTIREGROUP.COM

**NEBRASKALAND  
 KANSASLAND  
 COLORADOLAND**  
 TIRE GROUP

**INVOICE  
 077843**

01/19/15 01/19/15  
 07:42 AM 01:01 PM  
 TERR: 9712  
 NONSIG: 173296

PAGE: 01

BILL TO: JOHN RUFF  
 209 E 20TH  
 SCOTTSBLUFF, NE 69361

PHONE 1..... (308) 641-0959 EXT.  
 PHONE 2.....  
 DATE REQUESTED 01/19/15  
 TIME REQUESTED  
 RETURN PARTS.. NO  
 SALESMAN..... 937 / 937

VEH YEAR/MAKE. 14 MAZDA  
 VEHICLE MODEL. 3 Series  
 VEHICLE COLOR. BLUE  
 LICENSE/STATE.  
 ODOMETR IN/OUT 2384 / 2384  
 PRIOR INVOICE. 063649

ACCOUNT # COB TC CUST# TYPE/STATE PAYMENT METHOD  
 971200001 2 01 00761 0 NE CHECK

SLSM	TECH	PRODUCT CODE	BC	QTY	DESCRIPTION	PARTS	LBR/EXCISE	LINE TOTAL
937		266-004-809-0 QTY. 1 NO. PJXWMB1R2814	R	1	205/60R16 92H SL DUN SIGNATURE II TL	98.25	.00	98.25
937	001	040-204	R	1	TIRE DISPOSAL CHARGE	2.00	.00	2.00
937	B66	093-550 PACKAGE INCLUDES LIFETIME BALANCE, VALVE STEMS IF APPLICABLE LIFETIME ROTATION AT OUR LOCATIONS MOST VEHICLES, SOME RESTRICTIONS APPLY FOR APPLICATIONS	R	1	BASIC TIRE INSTALLATION PACKAGE W/PURCHASE	4.50	13.00	17.50
937	B66	093-700	R	1	CUSTOMER DECLINES TIRE PROTECTION PLAN	.00	.00	.00
937	B66	093-980 OWNER RESPONSIBLE FOR RECHECKING WHEELS FOR TORQUE BETWEEN 50-100 MILES ON ALL VEHICLES WHERE WHEELS HAVE BEEN REMOVED. NOT RESPONSIBLE FOR DAMAGE AFTER INSTALLATION IF NOT CHECKED AND REPORTED WITHIN 100 MILES.	R	1	RETORQUE AND CHECK WHEELS AT 50-100 MILES	.00	.00	.00
937	001	093-103 A PERCENT OF THE SERVICE PORTION OF YOUR INVOICE REFLECTS COST OF ITEMS LIKE CLEANERS, RAGS, LUBRICANTS, SEAT COVERS, DISPOSAL, ENERGY CHARGES ETC IN RARE CASES THIS MAY RESULT IN A PROFIT	R	1	MISC SERVICE SUPPLIES	.75	.77	1.52

THANK YOU FOR YOUR BUSINESS! LET ME KNOW WHAT WE CAN DO BETTER. CHRIS HASSE - MANAGER

.....  
 CUSTOMER AUTHORIZATION FOR TOTAL

CHECK AMOUNT.....	127.66	PARTS TOTAL.....	105.50
STATE TIRE FEE	1.00	LABOR TOTAL.....	13.77
TAXABLE AMOUNT	105.50	SUB TOTAL.....	119.27
		SALES TAX.....	7.39

**INVOICE TOTAL \$127.66**

**SEE REVERSE SIDE FOR IMPORTANT SAFETY WARNING AND WARRANTY INFORMATION**

## SAFETY WARNING: SERIOUS INJURY MAY RESULT FROM

- Tire failure due to under inflation / overloading – follow owner's manual or tire placard in vehicle.
- Explosion of tire / rim assembly due to improper mounting – only specially trained persons should mount tires.
- All custom wheel lug nuts must be retorqued after 25 miles and checked periodically.

### TIRE & SERVICE NETWORK NATIONWIDE LIMITED WARRANTY

These limited warranties apply only to parts and labor shown on your invoice – there may be other components in a system that are not covered.

#### AIR CONDITIONING SERVICES COOLING SYSTEM SERVICES

Parts: 24 months or 24,000 miles, whichever comes first.  
Labor: 24 months or 24,000 miles, whichever comes first.

#### ALIGNMENT

Parts: 6 months or 6,000 miles, whichever comes first.  
Labor: 6 months or 6,000 miles, whichever comes first.  
**NOTE:** Steering or suspension parts installed after the alignment voids the limited warranty.

**3 YEAR ALIGNMENT PROGRAM.** Ask provider for details.

#### ENGINE TUNE-UP

Parts: 24 months or 24,000 miles, whichever comes first.  
Labor: 24 months or 24,000 miles, whichever comes first.

#### BELTS AND HOSES (COOLING SYSTEM)

Parts: Lifetime, to the original purchaser.  
Labor: 24 months or 24,000 miles, whichever comes first.

#### FRONT BRAKE SPECIAL - 2 WHEEL DISC

Parts: 6 months or 6,000 miles, whichever comes first.  
Labor: 6 months or 6,000 miles, whichever comes first.

#### BRAKE SERVICES (EXCLUDING FRONT BRAKE SPECIAL & OVERHAUL)

Parts: 24 months or 24,000 miles, whichever comes first.  
Labor: 24 months or 24,000 miles, whichever comes first.

#### BRAKE OVERHAUL (BRAKE SHOES AND/OR DISC PADS WARRANTED LIFETIME)

Parts: 24 months or 24,000 miles, whichever comes first.  
Labor: 24 months or 24,000 miles, whichever comes first.  
Brake Overhaul: Disc and/or drum performed as a package includes:

- Disc – disc pads, resurface rotors, rebuild or replace hydraulic calipers, grease seals (if equipped), associated hardware.
- Drum – brake shoes, resurface drums; new wheel cylinders, grease seals (if equipped), associated hardware. Any and all other brake service or repair is covered under the "Brake Service" warranty.

#### EXHAUST COMPONENTS (EXCLUDING MUFFLER) STEERING AND SUSPENSION PARTS (EXCLUDING DRIVE TRAIN COMPONENTS)

Parts: 24 months or 24,000 miles, whichever comes first.  
Labor: 24 months or 24,000 miles, whichever comes first.

\*All parts are new unless otherwise designated. Automotive repairs and parts, excluding tires, are warranted for a minimum of 24 Months or 24,000 Miles, whichever comes first unless otherwise designated. For complete warranty details, see the specific warranty for tires and the specific warranty for Automotive Repairs and Parts.\*

#### EXCLUSIONS

Warranty period for lube, oil and filter change, transmission fluid exchange, coolant exchange, differential fluid exchange, brake fluid exchange, power steering fluid exchange, engine decarbonization, wiper blades, bulbs and air filter is 90 days or 4,000 miles, whichever comes first. This warranty does not cover engine/transmission replacement, internal repairs, differentials, tires or batteries. Separate warranties are available for those products at the Tire & Service Network outlet where the original repair was performed. This warranty does not apply to vehicles used commercially. Commercial vehicle repairs: 90 days/4,000 miles, whichever comes first.

#### WHO MAKES THIS WARRANTY AND WHO IS ELIGIBLE

This limited warranty is made and will be serviced by the Tire & Service Network provider who performed the repairs identified on the face of your repair invoice. This limited warranty will also be honored by any participating Tire & Service Network outlet nationwide\*, if you require warranty service 25 or more miles from the location where the warranted original service was performed. This limited warranty extends only to you, the original purchaser, and the motor vehicle identified on the original repair invoice. It applies only during the warranty periods stated above. Warranty authorization must be obtained from the Warranty Administrator prior to any warranty repair being performed. Phone 1-800-426-0733. Warranty repair costs are covered up to the cost of the original repair.  
This limited warranty does not apply to vehicles used commercially or to vehicles which are otherwise covered under Goodyear's limited warranty for national accounts. Not all Network providers are owned and operated by Goodyear. Ask provider for details.

#### STRUTS-SHOCKS

Standard Limited Warranty on Parts: 24 months or 24,000 miles, whichever comes first.

\*Lifetime Limited Warranty on Parts: lifetime to the original purchaser.  
Labor: 24 months or 24,000 miles, whichever comes first.

#### MUFFLER

Standard Limited Warranty on Parts: 24 months or 24,000 miles, whichever comes first.

\*Lifetime Limited Warranty on Parts: lifetime to the original purchaser.  
Labor: 24 months or 24,000 miles, whichever comes first.

#### LIFETIME TIRE ROTATION

Lifetime Tire Rotation on new tire purchases of Goodyear, Dunlop, Kelly products.

Good for the life of the usable tire tread (2/32").  
Present this invoice at any Tire & Service Network location for a free tire rotation every 6 months or 6,000 miles.  
(Vehicles requiring mounting or dismounting of tires to perform rotation excluded.)

#### WHEEL BALANCE

Standard Limited Warranty: 24 months or 24,000 miles, whichever comes first.

\*Lifetime Limited Warranty: Good for the life of the usable tire tread (2/32") balanced. Not valid if tire is demounted.  
TPMS reset procedure not included in lifetime limited warranty.

#### ROAD HAZARD WARRANTY SERVICE

All Tire & Service Network locations will honor optional road hazard warranty coverage purchased by a consumer and administered by Sonsio Administrative Services, Inc., only for Goodyear, Dunlop and Kelly products. The road hazard warranty service coverage will be administered according to the terms as set forth in those purchased programs. All other optional warranty coverage purchased by a consumer at any Tire & Service Network location will be honored as follows only on Goodyear, Dunlop and Kelly products: Time-based coverage for 3 years:

Year 1 = Free replacement  
Year 2 = Consumer pays 50% of replacement cost  
Year 3 = Consumer pays 75% of replacement cost

\*Lifetime Limited Warranty available on these parts. See your Sales Representative for complete details. "Lifetime Limited Warranty" must be listed on invoice.

\*Not all services are provided by all Tire & Service Network locations.