

# **City of Scottsbluff, Nebraska**

**Monday, April 7, 2014**

**Regular Meeting**

## **Item Public Inp1**

**Council to consider a claim from Marsha Didier for reimbursement of expenses due to a sewer back-up at 2120 Ave. C.**

**Minutes: This claim is a result of the same incident involving the property owned by Mr. Krug which was reviewed at the March 17, 2014 Council Meeting.**

**Staff Contact: Rick Kuckkahn, City Manager**

RECEIVED MAR 14 2014

Marsha Didier  
2120 Ave C  
Scottsbluff, NE 69361

City of Scottsbluff  
City Clerk  
2525 Circle Drive  
Scottsbluff, NE 69361

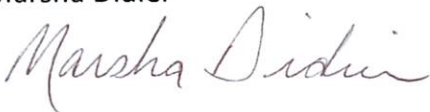
Dear City of Scottsbluff,

I am writing in regards to an incident that occurred February 1, 2014. I was having sewer problems and called a plumber to check it out. The plumber augured the main sewer and ran 135' to the city main. The plumber did not find anything blocking or causing the problems I was having. There was a gentleman that ran down and talked to the plumber from a block or 2 south of my house that was complaining of a backup in his house. We also found out there were other neighbors having issues as well. The plumber called the city to come check the city sewer line. It was concluded that it was a city sewer issue and they came and cleared the line.

I believe the City of Scottsbluff needs to cover the \$250.00 which was charged to me by the plumber. Please see attached a copy of the bill. I strongly feel that due to this being a problem in the city main sewer line not mine, I should not be liable for the \$250.00 charge.

Sincerely,

Marsha Didier



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Budge-It Drain Service

PO Box 746  
 Scottsbluff  
 NE 69361

# Invoice

Date	Invoice #
2/1/2014	3921

<b>Bill To</b>
Marsha Didier 2120 Ave C Scottsbluff, NE 69361

P.O. No.	Terms	Project
	Due on receipt	

Quantity	Description	Rate	Amount
1	Augured main sewer, ran 135' to city main. Found out that city sewer line was plugged.		0.00
	Weekend sewer main	250.00	250.00
	Sales Tax	7.00%	0.00
		<b>Total</b>	<b>\$250.00</b>

# Memo

**To:** Cindy Dickinson, City Clerk  
**From:** Lynn Garton, Water Reclamation Supervisor  
**CC:** Mark Bohl, Public Works Director  
**Date:** 2/4/14  
**Re:** Sewer Backup at 2120 Avenue C and possibly 310 West 21<sup>st</sup> Street.

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On Saturday February 1, 2014 at approximately 4:15 p.m. the Communication Center contacted Steve Schanaman with the Water Department needing to have the water shut off at the curb at 2120 Avenue C. Upon arrival Steve talked with the plumber with CST Plumbing that indicated he had a sewer backup that he could not get unplugged. Steve checked the flow in the City main and found standing water at which time he contacted Tony Koerner with the Wastewater Department to have them come to clean the mainline.

Tony and Logan Lund arrived onsite and commenced to further investigate the situation. They found standing water in the manholes between Avenue C and D on West 21<sup>st</sup> Street with no standing water on West 20<sup>th</sup> Street which indicated a potential blockage in the line between West 21<sup>st</sup> and West 20<sup>th</sup> Streets. They began jetting the line from West 20<sup>th</sup> to West 21<sup>st</sup> Street back to the North. At approximately 225 feet up the line they encountered resistance in the jetting process. Upon breaking through the resistance the flows began to return to normal within the mainline. After observing the normal flows they returned to the home in question and the customer indicated that the backup had been relieved.

Tony, Logan and the collection crew returned to the area on Monday February 3<sup>rd</sup> to televise the mainline to ensure all blockages were removed. They televised in the direction of flow (which is normal procedure) beginning at the manhole on West 21<sup>st</sup> Street between Avenue C and Avenue D heading South. At approximately 138 feet on the right hand side of the pipe they encountered a large root ball protruding out of the service lateral of what appears to be 2019 Avenue D (see exhibit A). The crew then cleaned the mainline utilizing a special spinner head designed to remove roots, after several passes the root ball was removed (see exhibit B). The rest of the line was televised up to and including the residence with the initial complaint and no other obstructions were observed. All flows have been returned to normal within this mainline.

City of Scottsbluff  
Wastewater Treatment Plant Sewer Call Work Record

Reviewed by Supervisor: UJH

Date: 2/1/14 Time of Call: 4:30pm Received By: Tony Given to: Steve Time Given: 4:15pm

Caller: Comm. Center Steve Phone #: \_\_\_\_\_ Owner if Known: unknown

Location / Address: 2120 Ave C

Work Request: Sewer line in house is slow to drain. Check city main line.

WORK PERFORMED

Field employees must answer all items numbered 1 through 14 and turn the Work Record over to the Wastewater Supervisor for Review.

1) Time of Arrival: 4:55pm

2) Upon arrival, the following manholes were checked to determine what was happening in the City's collection system:

Between	And...	On (What St or Ave)	Flow in Manholes: Write what was found below.	Picture Taken Yes or No
Example: E 16 <sup>th</sup> St	E 17 <sup>th</sup> St	12 <sup>th</sup> Ave	Normal	Yes
Ave C	Ave D	21 <sup>st</sup> St	standing water in manhole	no

3) After checking manholes, what additional work was performed to correct this problem:

I informed the customer that they will need to contact a plumber to assist them with their private lines as the City's manholes have been checked in the area and the flow is okay. Who did you inform \_\_\_\_\_

or  I informed the plumber that they will need to take a closer look at the customer's private lines as the City's manholes have been checked in the area and the flow is okay. Who did you inform \_\_\_\_\_

or Cleaning performed: we cleaned from manhole on 20<sup>th</sup> St North to manhole on 21<sup>st</sup> St between Ave D and Ave C about 350 ft. The jet hose started operating slow at about 225ft. water in the manhole on 21<sup>st</sup> St then started going down and flow resumed to normal in city main line. we camera inspected the line on Monday 2/3/14 and found roots protruding out a service into main ~~at~~ said footage (225ft). <sup>over</sup>

4) What did you find in the sewer lines or manholes? (grease/toilet paper, etc) \_\_\_\_\_

5) Number of feet jetted: 350 ft

6) If jetting was performed and the flows in manholes were normal, explain why we went ahead and jetted the City's main lines.

flow was slow so jetting was performed.

7) Did this location have flooding or damage occur of some sort? Yes \_\_\_ No \_\_\_ Unsure X

8) If yes or unsure, did you provide them with the City's Letter from Management and EPA Brochure? YES

9) Who did you give the letter and brochure to? Lady of the house

10) Date Completed: 2/3/14 11) Personnel Time Involved 2 hrs.

12) Sewer JET Hours Involved 1.5 hrs 13) Sewer CAMERA hours Involved: 2 hr on 2/3/14

14) Work Performed By: Tony Logan Eddie Dale

REMINDER, please do not put work order away until secretary has initialed it after recording.

Secretary initial here \_\_\_\_\_ Record # \_\_\_\_\_

CITY OF SCOTTSBLUFF WATER DEPARTMENT WORK RECORD

DATE: 2-1-14 CALLER: comm center TIME OF CALL: 4:15pm

PROPERTY LOCATION: 2120 Ave C

WORK REQUEST: Need water shut off at curb

WORK PERFORMED - plumber was there & was cleaning sewer but couldn't get unplugged - checked city sewer & it was backed up in city main - didn't need to shut water off - called Tony so he & Logan could come & clean city line.

METER - NEW INSTALL OR METER CHANGE INFORMATION WITH THIS WORK REQUEST

IN METER:

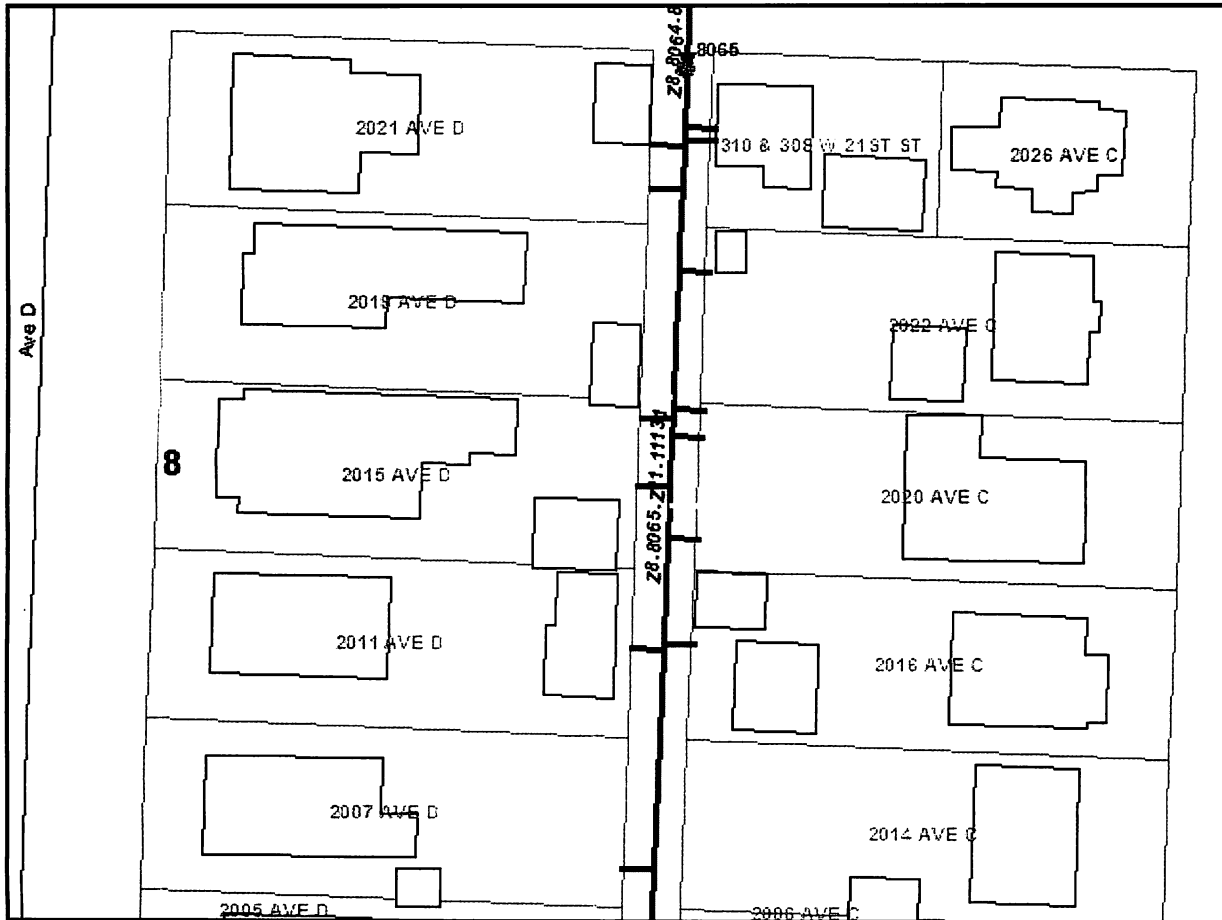
SIZE: \_\_\_\_\_  
TYPE: \_\_\_\_\_  
SN: \_\_\_\_\_ MXU #: \_\_\_\_\_  
PR: \_\_\_\_\_  
REMOTE/RR LOCATION: \_\_\_\_\_  
IS WATER ON? YES \_\_\_\_\_ or NO \_\_\_\_\_

OUT METER:

SIZE: \_\_\_\_\_  
TYPE: \_\_\_\_\_  
SN: \_\_\_\_\_ MXU #: \_\_\_\_\_  
PR: \_\_\_\_\_ REMOTE  
PR: \_\_\_\_\_ METER

IF METER WAS CHANGED DUE TO EQUIPMENT FAILURE OR DAMAGE, WHAT WENT WRONG?  
\_\_\_\_\_

WORK PERFORMED BY: Steve  
TIME OF ARRIVAL: 4:20pm TIME SPENT ON PROJECT: 30 min





City of Scottsbluff  
2525 Circle Drive  
Scottsbluff, NE 69361  
Phone: 308-630-6291



*Residence  
w/Issue*



City of Scottsbluff  
2525 Circle Drive  
Scottsbluff, NE 69361  
Phone: 308-630-6291



M.H. Cammed From



M.H. Cleaned From

City of Scottsbluff  
 2525 Circle Drive  
 Scottsbluff, NE 69361  
 Phone: 308-630-6291



## GraniteXP Observation Report with Still Images

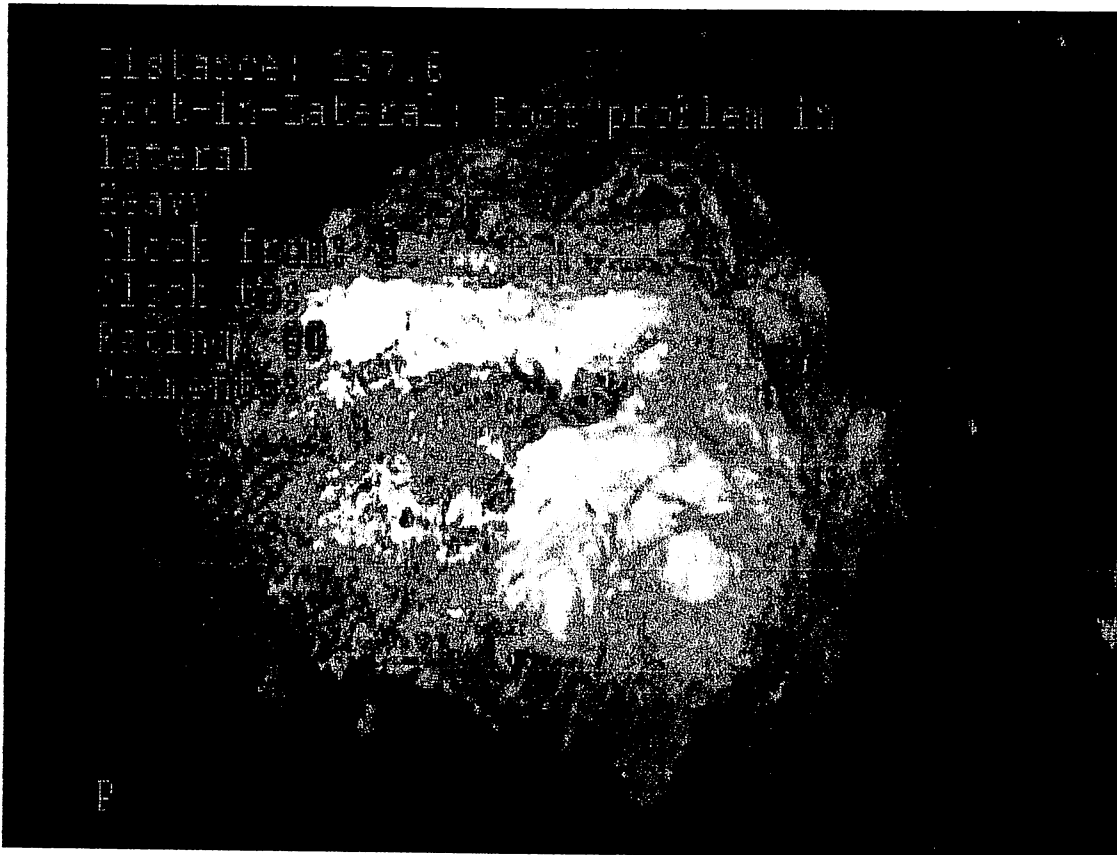
Mainline ID: Sewer Call 2120 Ave C	Project Name: SEWER CALLS	Start date/time: 2/3/2014 9:23:51 AM	Weather:	Operator:
Upstream node: 8065	Downstream node: 11131	Asset length: 366.0		

Comments

*Roots at Lateral, 2019 Ave D Before cleaning*

### Observations

Distance	Length	Code	Reversed	Clock Pos.	Severity	Comment
137.6		Root-in-Lateral	No	3 /	Heavy	



Observations with Large Images

Monday, February 03, 2014 10:47 AM

Page 1 of 1

EXHIBIT A

City of Scottsbluff  
 2525 Circle Drive  
 Scottsbluff, NE 69361  
 Phone: 308-630-6291



# GraniteXP Observation Report with Still Images

Mainline ID: Sewer Call 2120 Ave C      Project Name: SEWER CALLS      Start date/time: 2/3/2014 9:23:51 AM      Weather:      Operator:

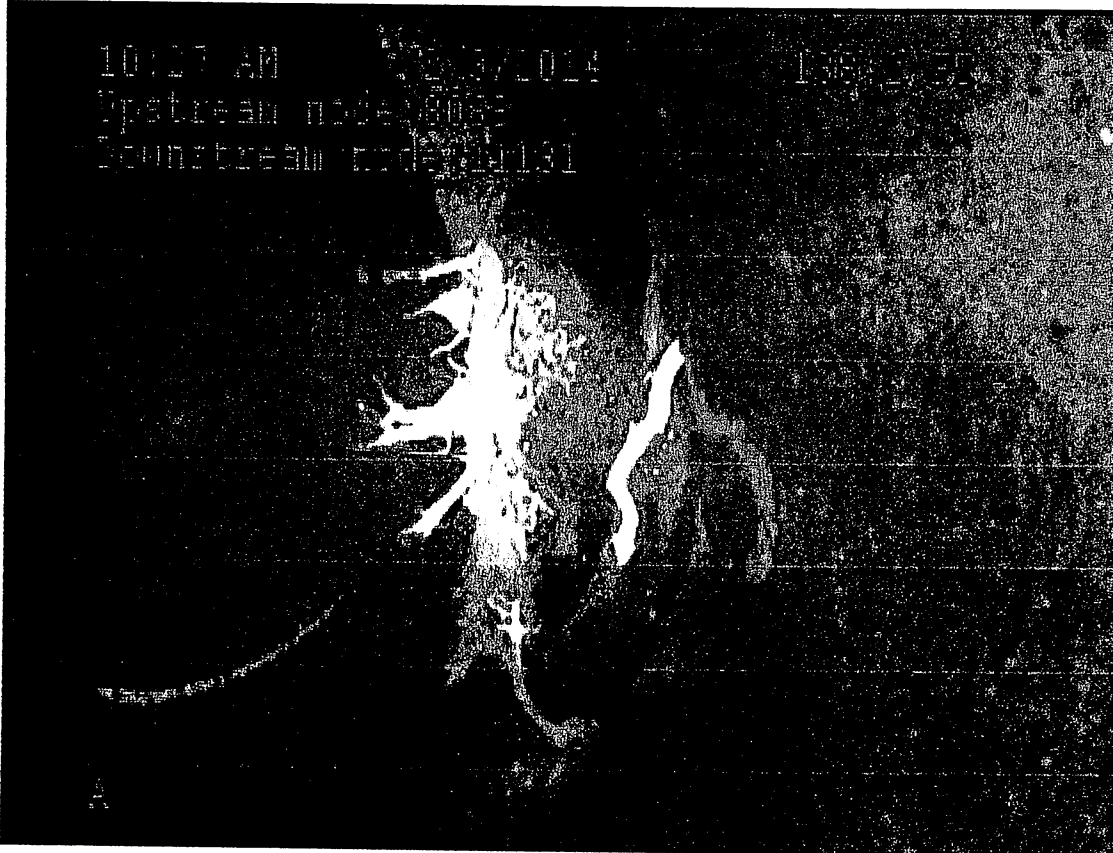
Upstream node: 8065      Downstream node: 11131      Asset length: 366.0

Comments

*2019 Ave D Lateral after cleaning*

## Observations

Distance	Length	Code	Reversed	Clock Pos.	Severity	Comment
137.6		Root-in-Lateral	No	3 /	Heavy	



Observations with Large Images

Monday, February 03, 2014 10:47 AM

Page 1 of 1

*EXHIBIT B*



# Main Inspection with Pipe-Run Graph

<b>Project Name:</b> SEWER CALLS	<b>Mainline ID:</b> Sewer Call 2120 Ave C	<b>City:</b> Scottsbluff	<b>Address:</b> 2120 Ave C
<b>Start date/time:</b> 2/3/2014	<b>Pipe width:</b>	<b>Pipe height:</b> 8	<b>Pipe type:</b> Clay
<b>Direction:</b> Downstream	<b>Surveyed footage:</b> 366.0	<b>Weather:</b>	<b>Surface condition:</b> Other
			<b>MEDIA_LABEL</b>

