

City of Scottsbluff, Nebraska

Monday, October 15, 2018

Regular Meeting

Item Consent3

Council to acknowledge a sewer claim from Mike and Marsha Green. The City Council will not take any action on the claim.

Staff Contact: City Council

City of Scottsbluff

CITIZEN INCIDENT REPORT

All tort claims under the Political Subdivisions Tort Claims Act and sections 16-727, 16-728, 23-175, 39-809, and 79-610 shall be filed with the clerk, secretary, or other official whose duty it is to maintain the official records of the political subdivision, or the governing body of a political subdivision may provide that such claims may be filed with the duly constituted law department of such subdivision. It shall be the duty of the official with whom the claim is filed to present the claim to the governing body. All such claims shall be in writing and shall set forth the time and place of the occurrence giving rise to the claim and such other facts pertinent to the claim as are known to the claimant.

Date: 9/9/18

Date and location of Incident: 314 E. 27th St. 8/24/18

Claimant Name: Mike & Marsha Green Phone: 632-5202

Address: 1818 3rd Ave City: Scottsbluff State and Zip: NE 69361

City Department Contact: _____

Narrative of what happened: _____

On August 24, 2018, at approximately 12:45 pm our tenant, Meera Scribner, called to say she had just walked downstairs to clean and there was a small puddle of water. I asked her to check the water heater, water softener, toilet, sink shower etc. for a possible source. She found nothing. I called Pipe Works Plumbing and asked them to go over. Within 30 minutes the basement was covered with sewer water coming in the floor drain. When Levi Reinmuth went over to check the situation he found that there was no water being used inside the home but the floor drain was bubbling sewer water. He called the city. When the city employee arrived, he lifted the manhole lid in the front yard to find the city main sewer was plugged. The city then brought a big truck to clear the pipe and once that was cleared, the water drained immediately. It was up to my ankles by the time the city cleared the line. The basement is finished completely with 8 month old plank flooring and fresh paint. Consolidated Services was called to clean up the sewer mess and make the necessary repairs to the walls, floors and painting. I have attached photos of the process and the invoices for the repair.

Thank you

Estimated amount of damages \$ 16,810.89 (attach estimates)

Attachments: Photos: ✓ Estimates: ✓ Medical Bills: 0

Witnesses: Levi Reinmuth, plumber 641-0481
Meera Scribner, Contact Information:
tenant - 631-1915
Bob Sargent, Cons. Services 631-8211

Citizen insurance information: _____

Reported by (city staff): _____

Received Date: _____

Signature of Claimant(s): [Signature] Marsha Green

SUBMIT TO: KIM WRIGHT, CITY CLERK, CITY OF SCOTTSBLUFF
2525 CIRCLE DRIVE, SCOTTSBLUFF, NE 69361

From: **Bob Sargent** bobsargent1974@gmail.com
Subject: Rental Sewage Loss Mitigation & Repairs
Date: September 6, 2018 at 3:37 PM
To: Marsha Green marshag9@gmail.com

BS

Hi Marcia,
Attached:

- 1) Billing cover page
- 2) Mitigation & dry out billing \$7,264.11
- 3) Sewage loss repair estimate \$9,546.78

Please call or E-mail if you have questions.
We started the drywall repairs today!
We will need you to pick out the wall paint color & flooring if you have time.

Thank you,
Bob Sargent



Consolidated Services, Inc.

1224 Broadway
Scottsbluff, Nebraska 69361
(308) 632-7466
1-800-657-2166
FAX: (308) 632-4996

INVOICE

Michael & Marcia Green
1818 3rd Ave.
Scottsbluff, NE 69361

September 6th, 2018

RE: Rental - Sewage Loss
Tenant: Meera Serinder 637-1315
314 East 27th Street
Scottsbluff, NE 69361

Page # 1

DESCRIPTION	QNT	EA	PRICE	TOTAL
Sewage Loss - Repair Estimate Dated 9/6/2018 (Not completed to Date)				\$ 9,546.78
Sewage Loss - Mitigation & dry out dated 9/6/2018 (Completed to Date)				\$ 7,264.11
Mitigation and Estimated Sewage Loss Repair Total				\$ 16,810.89
BILLING				
Mitigation & Dry Out Completed to Date				\$ 7,264.11
50 % Down Payment Repair Estimate				\$ 4,773.39
Billing Total Amount Due				\$ 12,037.50
Note: Items to address				
A) Content cleaning, replacement & or repairs to be determined. Tenants contents are Not included.				



Specialists in Restoration, Cleaning & Construction



GREEN-M-
MITIGATIO...al Draft.pdf



GREEN-M-
REPAIRS_...al Draft.pdf

Memo

To: Kimberley Wright, City Clerk
From: Lynn Garton, Water Reclamation Supervisor
CC: Mark Bohl, Public Works Director
Date: 8/27/18
Re: 314 East 27th Street Sewer Call

At approximately 2:00 p.m. on August 24, 2018 Vicky Thomason received a call from Levi Reinmuth with Pipeworks Plumbing indicating that he was returning from a job in Mitchell to respond to a sewer call from the property owner at 314 East 27th Street. The property owner had indicated that she was experiencing gurgling and smell from their floor drain. Levi asked that we please check our mainline prior to his arrival.

Robbie Burke along with Bridger Twombly responded to the site at approximately 2:10 p.m. Robbie checked both manholes at East 27th Street and East 26th Street. The manhole at East 27th Street had standing water while the other had a slow flow. Robbie felt that this could indicate a possible backup in the city sewer main and returned to the Treatment Facility to retrieve the Jet/Vac truck and return to the area to perform cleaning of the mainline. The crew proceeded to perform cleaning of the line and at approximately 175 feet experienced resistance in the line. Once they began to pull back the jet hose they visualized large amounts of paper towel or wet wipes, and then retrieved a piece of PVC pipe (see photo) that could have been the cause of holding up the debris within the line. Once the debris was removed flows returned to normal.

Robbie made contact with the property owner initiating the original call to Levi and presented them with a Backup Packet giving them instruction on filing a claim if they felt they had one, and how to clean after an event like this.

It should be noted that earlier this year the Scottsbluff High School construction project located directly across East 27th Street from the manhole that water was found standing in, was tapped for a new service lateral from the new addition. This new 8 inch lateral could have been the cause for the entry of the piece of pipe that was found within the cities mainline.

On Monday, August 27th the collection crew returned to the area to conduct a televised inspection of the mainline in question. The inspection revealed that the line was clean with no other obstructions observed.

City of Scottsbluff
Wastewater Treatment Plant Sewer Call Work Record

Reviewed by Supervisor: [Signature]

Date: 8-24-18 Time of Call: 2:00 pm Received By: Vickie Given to: Rebbie Time Given: 3:00 pm

Caller: Levi's W/PIPEWORKS PL Phone #: _____ Owner if Known: _____

Location / Address: 314 E 27th St

Work Request: The customer called Levi - said their sewer is gurgling - smell. Please check the City main.

WORK PERFORMED

Field employees must answer all items numbered 1 through 13 and turn the Work Record over to the Wastewater Supervisor for Review.

1) Time of Arrival: 2:10 pm

2) Upon arrival, the following manholes were checked to determine what was happening in the City's collection system:

Between	And...	On (What St or Ave)	Flow in Manholes: Write what was found below.	Picture Taken Yes or No
Example: E 16th St	E 17th St	12th Ave	Normal	Yes
27th Ave	26th Ave	26th Ave	Standing water in MHT on 27th Ave	Yes
			Low flow in MHT on 26th Ave	

3) After checking manholes, what additional work was performed to correct this problem:

____ I informed the customer that they will need to contact a plumber to assist them with their private lines as the City's manholes have been checked in the area and the flow is okay. Who did you inform _____
or ____ I informed the plumber that they will need to take a closer look at the customer's private lines as the City's manholes have been checked in the area and the flow is okay. Who did you inform _____
or Cleaning performed: Jetted from MHT on 26th Ave to MHT on 27th Ave, to open line. Pulled back normal debris and what looked like baby wipes / hand towels, and chunk of PVC pipe.

4) What did you find in the sewer lines or manholes? (grease/toilet paper, etc) _____

5) Number of feet jetted: 380 ft

6) If jetting was performed and the flows in manholes were normal, explain why we went ahead and jettied the City's main lines. _____

7) Did this location have flooding or damage occur of some sort? Yes X No _____ Unsure _____

8) If yes or unsure, did you provide them with the City's Letter from Management and EPA Brochure? yes

9) Who did you give the letter and brochure to? property owner

10) Date Completed: 8-24-18 11) Personnel Time Involved 2 12) Sewer Jet Hrs Involved 1.5

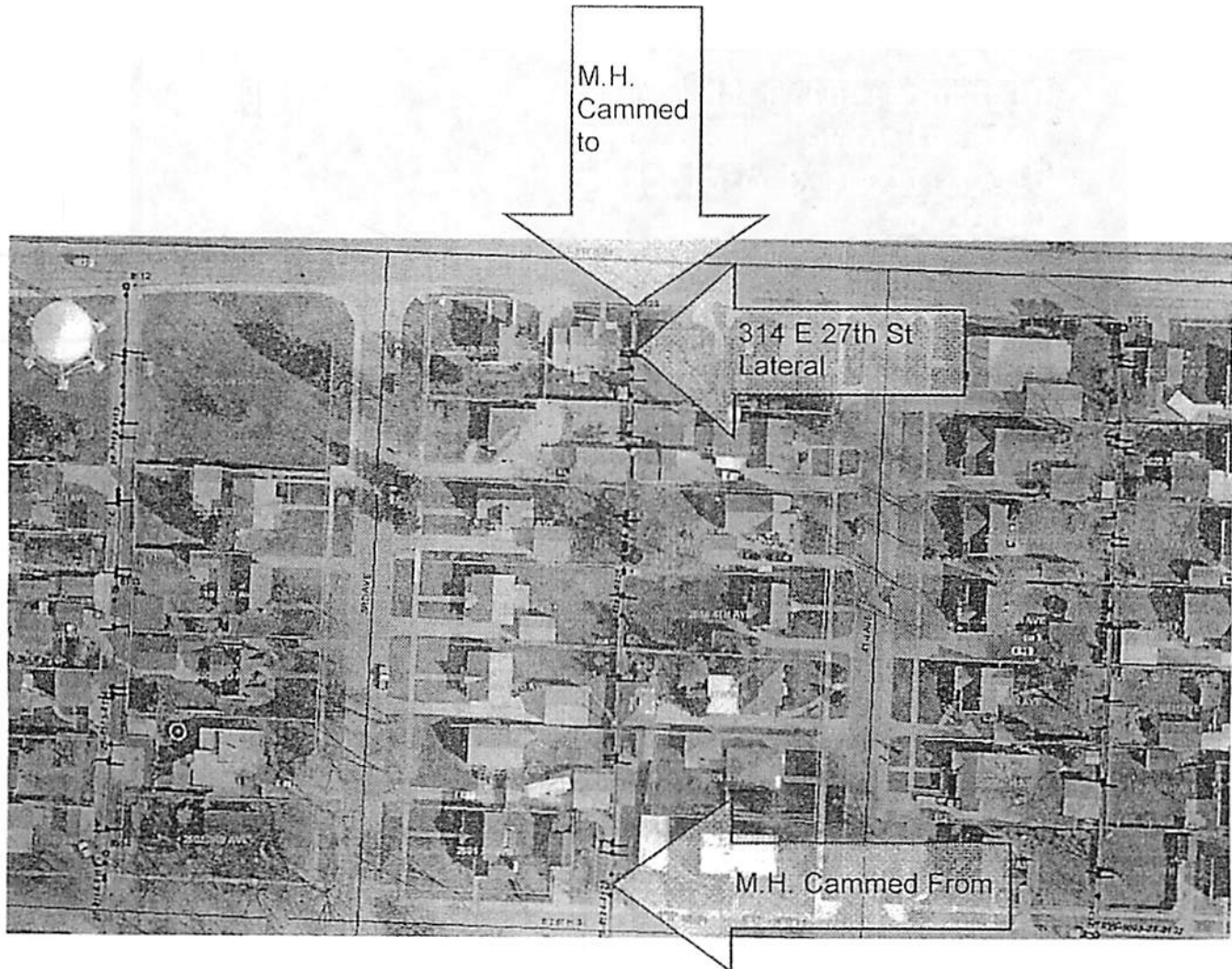
13) Work Performed By: [Signature]

REMINDER, please do not put work order away until secretary has initialed it after recording.
Secretary initial here MA Record # 0824191



City of Scottsbluff
2525 Circle Drive
Scottsbluff Ne, 69361
(308) 632-4136

Map View Report





City of Scottsbluff
2525 Circle Drive
Scottsbluff Ne, 69361
(308) 632-4136

Still Image Report



D:\Media\Photos\SEWER CALLS-Manhole '8123'-Manhole '8124'-Lateral Live at 401.9 ft..JPG
8/27/2018