

City of Scottsbluff, Nebraska

Monday, July 18, 2016

Regular Meeting

Item Consent3

Council to acknowledge a claim from Steve Coulter regarding personal property damage and forward to insurance carrier.

Minutes: The attached claim is a result of the June 12, 2016 storm that affected other properties located on West 42nd Street.

Staff Contact: Cindy Dickinson, City Clerk

City of Scottsbluff

I'm filing a complaint to the City of Scottsbluff due to water damage in our basement from water coming up the drains in the basement after the rain storm on 6-12-16.

Damage to carpet and having to be removed & dis-carded. Furniture legs wet & stained. Stair & case ruined. Antique wall throw rug had to be discarded. Self bags damaged and suit cases.

Basement very musty and expenses for cleaning supplies

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and labor to help haul out carpet & other ruined items. Mold is still a concern. Being a senior citizen this has been a hardship.

Mrs. Steve Caulton
2809 W. 42nd St
Scottsbluff Ne
NE 69361

Memo

To: Cindy Dickinson, City Clerk
From: Lynn Garton, Water Reclamation Supervisor
CC: Mark Bohl, Public Works Director
Date: 6/15/16
Re: 2701 West 42nd Street Sewer Call

At approximately 10:40pm on Sunday, June 12, 2016, Randy Rutter received a call from the Communication Center concerning a sewer backup at 2701 West 42nd Street. Randy contacted Lyle Shapland to come and assist with any cleaning that may need to be done. Randy and Lyle arrived on site at approximately 11:30pm and began investigating the situation. They began by checking manholes from Apple Drive eastward (please see notes and maps) to where the 8 inch line connects to the 15 inch main transmission line just west of 1724 West 42nd Street. Most all manholes to the connection of the 15 inch line had standing water caused by the excessive rain from the evening's storm. Water appeared to be flowing extremely fast which indicated no blockage of the line. Most all intersections along the West 42nd Street stretch where under water from the rain, those intersections all have manholes located in the flow line for storm drainage. The excessive amount of rain appeared to be infiltrating the manholes and causing the line to backup. Not much could be done to further investigate until a time when the water could recede. The following morning the collection crew returned to the site and inspected the entire line via closed circuit television. The line appeared to be clean, undamaged and showed no signs of obstruction that would cause a blockage.

With the amount of rainfall in such a short period of time on that Sunday evening it is our determination that the rain infiltrated the sanitary sewer line at the manholes in the intersections causing the line to be at its maximum capacity and restricting normal flow from residential properties until the flow of rain water could recede in the mainline.

City of Scottsbluff
Wastewater Treatment Plant Sewer Call Work Record

Reviewed by Supervisor: [Signature]

Date: 6-12-16 Time of Call: 10:40 Received By: Comm Center Given to: Randy Rutter Time Given: 10:40
 Caller: David Soule Phone #: 308-672-7383 Owner if Known: David Soule
 Location / Address: 2701 West 42nd St
 Work Request: Check Sewer main line

WORK PERFORMED

Field employees must answer all items numbered 1 through 14 and turn the Work Record over to the Wastewater Supervisor for Review.

1) Time of Arrival: 11:30

2) Upon arrival, the following manholes were checked to determine what was happening in the City's collection system:

Between	And...	On (What St or Ave)	Flow in Manholes: Write what was found below.	Picture Taken Yes or No
Example: E 16 th St	E 17 th St	12 th Ave	Normal	Yes
2701	1724	West 42nd St	Standing water	
	1724	West 42nd St	Heavy Flow	

3) After checking manholes, what additional work was performed to correct this problem:

_____ I informed the customer that they will need to contact a plumber to assist them with their private lines as the City's manholes have been checked in the area and the flow is okay. Who did you inform _____
 or _____ I informed the plumber that they will need to take a closer look at the customer's private lines as the City's manholes have been checked in the area and the flow is okay. Who did you inform _____
 or Cleaning performed: _____

4) What did you find in the sewer lines or manholes? (grease/toilet paper, etc) Standing Water

5) Number of feet jetted: _____

5) If jetting was performed and the flows in manholes were normal, explain why we went ahead and jetted the City's main lines.

7) Did this location have flooding or damage occur of some sort? Yes X No _____ Unsure _____

8) If yes or unsure, did you provide them with the City's Letter from Management and EPA Brochure? Yes

9) Who did you give the letter and brochure to? David Soule

10) Date Completed: 6-13-16 11) Personnel Time Involved 2 hrs

12) Sewer JET Hours Involved _____ 13) Sewer CAMERA hours Involved: 36 hrs

14) Work Performed By: Randy Rutter, Kyle Shapland

Randy Rutter, Kyle Shapland

REMINDER, please do not put work order away until secretary has initialed it after recording.

Secretary initial here [Initials] Record # 0612161

I Randy Rutter received a call from the Comm Center at 10:40pm 06-12-16 about a Sewer call at 2701 West 42nd St, the Comm Center informed me that the owner of the home Dave Soule reported that his basement was backing up, I called Mr Soule and he informed me he had water backing up in his basement and that 2 other neighbors were having the same problem, I told Mr Soule that I would be there shortly, I called Lyle Shapland for assistance and he met me at the plant to get the Sewer truck. When Lyle arrived we proceeded to call location and began checking manholes from Apple Ave to 1724 West 42nd, found standing water in manholes between these locations, the manhole at 1724 West 42nd St had heavy flow, we could not check manhole on Birch Ave because there was a large area of water covering it due to the heavy rain that evening, Lyle and I determined that there wasn't any blockage in the main, it was overloaded from the heavy rain and would take some time for the water level to go down, we informed Mr Soule and additional neighbors that there was nothing we could do but wait for the level to go down, we informed the home owners that a crew would be back to check the line again first thing in the morning.

Randy Rutter