

City of Scottsbluff, Nebraska

Monday, May 2, 2016

Regular Meeting

Item Consent3

Council to approve the Request For Proposals for the CAD and Records Management system.

Staff Contact: Kevin Spencer, Police Chief

SCOTTS BLUFF COUNTY CONSOLIDATED COMMUNICATIONS CENTER ADVISORY BOARD

Request for Proposal

**Computer Aided Dispatch and Records Management System
(CAD / RMS) project.**

RFP Deadline Date:

June 1st, 2016

RFP Administrator:

Brian E. Wasson

bwasson@scottsbluff.org



Objective

The Scotts Bluff County Consolidated Communications Center Advisory Board (hereinafter SBCCCAB) invites interested parties to submit proposals for providing software, implementation and maintenance services for a law enforcement multi-agency Computer-Aided Dispatch/Records Management System (CAD/RMS) for the Scotts Bluff County Combined Communications Center, Scotts Bluff County Sheriff's Office, Cities of Scottsbluff, Gering, Mitchell, Morrill, Minatare and Lyman police departments. Fire departments for each city or village currently using an existing records management system will be utilizing the CAD portion of this project to integrate with their current dispatch protocols and existing systems. The intended result of this Request for Proposal is to provide the agencies with viable proposals for a computer aided dispatch (CAD) and records management application that meets the operational and technical needs of all agencies. The project intends to also allow for the sharing of information between the agencies with the network center occurring at the Scotts Bluff County Administration Building in Gering, NE.

General goals and objectives expected to result from the new system include:

- Enhanced interoperability and shared data amongst all law enforcement agencies within Scotts Bluff County Nebraska.
- Additional functionality for all users
- Eliminate manual paper processes and standalone systems
- Provide access to all information throughout the system
- Improved data availability and tools for crime and traffic collision analysis
- Improved mapping capabilities including the ability to map multiple factors (i.e., CAD calls, RMS and other criminal databases) for comparison
- A Jail Management System for the Scotts Bluff County Adult Corrections Department
- CAD dispatch and RMS integration for attached Fire Departments
- An industry standard technology infrastructure

The selected vendor will be expected to provide all services, including licensed software, installation, training, project management, maintenance and support. Conversion of existing data from the current vendors, should be included in the proposal for consideration. The current primary vendor for CAD and RMS used within the county is Sleuth Software. The SBCCCAB reserves the right to forego data conversion or utilize a different solution, independent of this proposal. Server hardware requirements

and pricing for the vendor's proposed solution will also be considered and should be included in the vendor's proposal. The SBCCCAB reserves the right to provide the recommended server hardware for this project, independent of this proposal. All required server specifications with sizing documentation should be included in the vendor's responses.

The SBCCCAB reserves the right to reject any and all Proposals or any term thereof. The right is reserved to waive any formalities or informalities contained in any Proposal, and to award the Proposal to the most responsive and responsible Vendor as deemed in the best interest of SBCCCAB.

The SBCCCAB will not return a Proposal or other information supplied to it by any Vendor.

Definitions

The following is an explanation of terms frequently referred to in this document:

- "Scotts Bluff County Consolidated Communications Center Advisory Board, (SBCCCAB)": A group formed for adopting, maintaining and amending procedures governing the purchase, acquisition and upgrade of equipment to operate the Communications Center.
- "Cities": Refers to the collective Cities of Scottsbluff, Gering, Mitchell, Minatare & Terrytown, Nebraska.
- "Villages": Refers to the collective Cities of Morrill, Lyman and Henry, Nebraska.
- "Request for Proposal (RFP)": Refers to the solicitation process wherein the SBCCCAB is seeking proposals.
- "CAD/RMS": Refers to a computer-aided dispatch/records management system.
- "Project": The provision of software, implementation and maintenance of a CAD/RMS as requested in this solicitation.
- "Shall": Refers to a mandatory requirement.
- "Vendor": Refers to the individual, partnership, or corporation that is awarded a contract by the SBCCCAB upon conclusion of this RFP process.
- "Contract" or "Agreement": A promissory agreement with specific terms between the SBCCCAB and one or more parties that creates, modifies or destroys a legal relation in exchange for consideration.
- "Communications Center": provides dispatch services to all public safety and public works entities within Scotts Bluff County, NE and is housed within and under the control of Scotts Bluff County, NE.

- “County”: The Scotts Bluff County Sheriff’s Office, Scotts Bluff County Consolidated Communications Center, Scotts Bluff County Detention Center and Scotts Bluff County Information Systems.

Proposal Evaluation Criteria

Based upon the responses to this RFP, the most qualified Vendor will be asked to provide an onsite demonstration of the proposed system. The successful Vendor will be required to enter into a contract with the SBCCCAB, including insurance/indemnity requirements.

Proposals will be evaluated on the basis of the response to all provisions of this RFP. Since this solicitation is an RFP as opposed to a Bid, pricing alone will not constitute the entire selection criteria. The SBCCCAB may use some or the entire following criterion in its evaluation and comparison of proposals submitted and any subsequent interviews or system demonstrations. The criteria listed are not necessarily an all-inclusive list. The order in which they appear is not intended to indicate their relative importance. The SBCCCAB reserve the right to modify the evaluation criterion as deemed appropriate prior to the commencement of evaluations.

Evaluation Criteria
Completeness of proposal
Ability to meet functional and technical requirements
Cost for implementation, conversion, training and ongoing maintenance
Reference checks
Customer Service
Data accessibility
Total cost of ownership, including required hardware and support

The SBCCCAB reserve the right to determine whether or not a proposal meets the specifications and requirements of this RFP and reject any proposal that fails to meet the detail or intent of the requirements. The SBCCCAB reserves the right to reject any and all proposals.

Selection Process

Proposals shall be evaluated by a committee identified by the SBCCCAB. All proposals, interviews and demonstrations shall be subject to quantitative scoring, including proposed costs.

All questions from proposed Vendors will be answered in a manner to which all proposers will have access. This will be done by the publishing of questions and answers to the following location;

<http://www.scottsbluffcounty.org/rfp/rms>

Project Schedule

The following is a tentative schedule of this entire RFP process. The following dates are merely projections and the SBCCCAB reserve the right to modify this schedule as needed to accommodate the completion of this RFP process.

Tentative RFP Process Schedule	
RFP Published	April 2016
Questions from the Proposers Due	May 1 st , 2016
Proposals Due	June 1 st , 2016
Oral Presentations	August 1 st , 2016
Additional follow-up demos (if required)	August 15 th , 2016
Vendor Reference Checks and Site Visits	October 1 st , 2016
Contract Award	December 1 st , 2016

Instructions

Client Contact

All RFP inquiries should be directed solely to the RFP Administrator at the address below. No contact should be made with employees or contractors at any agencies. Failure to comply may result in disqualification.

Submittal Information

All proposals should be sent to the RFP Administrator at the following address:

City of Scottsbluff Police Department
Attn: Captain Brian E. Wasson
1801 Avenue B
Scottsbluff, NE 69361

It is the responsibility of the Vendor to ensure that their Proposal is received before the stated deadline.

Proposal Format

Vendors shall submit ten (10) electronic copies (CD/DVD or USB Drive) of their proposals to the RFP Administrator. Please refer to Proposal Response Format for specific directions regarding the content and format of your proposal. As closely as possible, please adhere to the format and order provided when assembling proposals. Please note that part of the evaluation criteria takes into consideration the *responsiveness* of a proposer; proposals missing the required components listed below will be evaluated accordingly.

Purchasing Terms & Conditions

The purchasing Terms & Conditions for any software, hardware, equipment and other items to implement the system will be set forth in a contract negotiated between the SBCCCAB and the vendor.

Scope of Services

Multi-Agency CAD/RMS

The Scotts Bluff County Consolidated Communications Center Advisory Board (SBCCCAB) exists as an Inter Local Agency established in 2013. Scotts Bluff County, the cities of Scottsbluff, Gering, Mitchell, Minatare and Terrytown and villages of Morrill, Lyman & Henry formed an inter local agency for adopting, maintaining and amending procedures governing the purchase, acquisition and upgrade of equipment to operate the Communications Center the results of this joint entity are increased efficiency and savings, as well as enhanced effectiveness of dispatch services.

SBCCCAB is seeking an integrated system to run the operations of their respective agencies. In addition to the traditional CAD/RMS system, the agencies are interested in additional public safety functionality, including but not limited to mobile field reporting, integrated bar coding of property and evidence, name candidating functionality, crime analysis for patrol officers and analysts, report creation and management through workflow, and jail management.

Current Operations and Systems

Currently, the SBCCCAB uses a CAD/RMS system from Harris Public Safety Inc., formerly Sleuth Software Inc. The CAD/RMS system for all the agencies is hosted individually at the respective agencies. No data is shared through solution applications currently. Some agencies are running older versions of this

software, v8, v9 and v10 are in use by the SCCAB agencies. CAD v10 is currently in use by the Communications Center.

The following information is a description of the current operational situations and existing systems for the agencies participating in the SBCCAB.

Statistics and Operational Information

LAW ENFORCEMENT AGENCIES

	Scottsbluff PD (w/Terrytown)	Gering PD	Scotts Bluff County SO	Mitchell PD	Morrill PD	Minatare PD	Lyman PD	Comm Center
Population	16,020	8,480	36,465	1,685	921	816	533	36,465
Square Miles	7	4	739	.67	.60	.40	.35	739
Sworn Personnel	31	15	18	4	4 FT & 2 PT	3	P/T Only	N/A
Civilian Personnel	5	3	6	0	0	0	0	12 FT & 1 PT
Calls for Service	12,757	5,534	6,308	1,379	634	434	533	3556
Mobile Units	16	19	15	2	2	2	1	N/A

FIRE DEPARTMENTS

	Scottsbluff Full Time FD	Gering VFD	Scottsbluff Rural VFD	Mitchell VFD	Morrill VFD	Minatare VFD	Lyman VFD	Comm Center
Population	16,020	8,480	36,465	1,685	921	816	533	36,465
Calls for Service	1832	709	76	245	127	211	76	3556

Solution Options

The proposal should include one cost proposal to account for single, shared CAD and RMS hosted at a single location with the ability to limit the data through user defined security among and between the agencies, if required.

Requirements

The Attachment B: Requirements Worksheet must be completed and returned in the original Excel format (PDF is not an acceptable format). Proposals must include specific responses to each of the requirements and highly desired features.

Proposal responses shall adhere to the following code guidelines:

E = Existing Requirement will be met by proposed existing software and/or hardware that is installed and operational and can be demonstrated.

M = Minor Modification Requirement will be met by proposed minor modifications to the existing software and/or hardware or use of software tools. All work shall be performed by the vendor.

U = Under Development Requirement will be met by proposed software that is currently under development, in Beta test, or not yet released.

T = Third Party Solution Requirement will be met by existing third party software and/or hardware. Integration work will be performed by vendor and the third party.

N = Not Available Requirement cannot be provided.

IMPORTANT NOTES:

An omitted response will be assumed to be the same as "Requirement cannot be provided" (i.e. Not Available).

All costs associated with "M" or "T" responses must be included in the pricing proposals.

PROPOSAL RESPONSE FORMAT

The RFP response must be written and organized in the exact order of each line item in this RFP “ATTACHMENT B – REQUIREMENTS”. If your proposal is not in this format or does not include all of the listed items, it may be deemed non-responsive. Proposals should be as brief as possible and should not include any unnecessary promotional material. Restrict the proposal to no more than 50 pages total, including all responses, reference work, and information about the firm and individuals assigned to the project.

Cover Letter

Include the name, address, telephone number and contact person for your company.

Company History

Please provide:

- A. If appropriate, the names, business address and telephone number of your company’s officers, directors and associates and the names and addresses of any parent or subsidiary of your company. Your information should describe the nature of the work and the line of authority of these individuals and/or companies as they relate to this RFP.
- B. Number of years in business and a historical overview of products, including how many times the company has been sold, merged, or acquired any other company to integrate or interface their products. If your CAD, Mobile or RMS systems are separate modules or are acquired from another source, include the purchase history.
- C. How many full-time employees the company currently has, how many of these are database developers or administrators, and whether or not your company sub-contracts with other companies. Include the responsibilities of any sub-contractors.
- D. Names and qualifications of outside consultants and associates who will be employed to assist on work performed as a result of the RFP. Project staff and support staff will be required to pass a background check consistent with their level of access prior to performing any work under contract for either agency.
- E. Statements as to whether any of the following events have occurred in the last five years with the company (as its current entity or as a predecessor entity). If yes to any of the following, provide a full explanation for each line item:
 - Was the company the subject of any order, judgment or decree

- Was the company's business the subject of any civil or criminal proceeding in which there was a final adjudication adverse to the company
- Was a petition under bankruptcy, insolvency, or receivership filed by or against the company
- Has the company:
 - Supported a program where services were terminated
 - Supported a program where services were temporarily discontinued directly arising from activities conducted by the company
 - Supported a program that required substantial fines or refunds that directly arose from program related activities

Failure to provide required disclosure, submit officially-signed documents or respond to all information requested/required will result in the proposal being deemed non-responsive.

Relevant Experience

This section shall include quotes, references and contact information from current customers, preferably agencies in Nebraska. A brief synopsis with a list of several customers currently using the proposed system should be included. Include a description of the projects, software installed and the public safety contact name, title, and address.

Description of Proposed Software Solution

Provide detailed technical and functional information related to the company's product(s) and provide details on which modules are separate, interfaced or fully integrated. Describe the company's base system as it operates today. Include a list of features and/or modules that are included in the basic system purchase. If the company's database has interfaces with other databases, explain how the system operates. Outline the company's basic design philosophy and briefly explain how that philosophy will fit with the SBCCCAB Project (e.g., is the company's solution centralized, modular, or does it define every component as an option that can be turned on or off).

A. Core System and Modules

Provide detailed information on the core system and its included components. Specify all modules by name and function: (Example: CAD, RMS, AVL, Field Reporting, MDC [Mobile], Property/Evidence, JMS, etc.) and whether they are interfaced and/or separate or fully integrated.

Describe how data flows between modules (e.g. is there a separate message switch server), specifically describe how data flows between mobiles and in-house.

B. Versions and Life Cycles

Provide the current version, release date, lifecycle and end-of-life date for the core system, each module, any third party solution and any OS or database software used by the proposed system. List the programming language and version of any application server and the data base operating system. Include any other ancillary applications that are used to operate the system (e.g. workflow, dashboards, alerts, etc.)

C. Technical Requirements

Describe technical requirements and the technical environment for the use of the company's software. Provide information on what the SBCCCAB will need to utilize the company's proposed system. Provide the minimum hardware and software specifications for networking & security, server, database and client that are required to install and run the application. Specify any physical requirements, including space needs, UPSs, electrical power, cooling, etc. Include specifically which application requires or is recommended to run on a separate database (e.g. online reporting, Dashboards, Reporting). Include other third party licensing requirements. Include all requirements and costs for a virtual server environment. Include all requirements for backup recommendations.

The technical requirements should be included in [Attachment A – Cost Spreadsheet](#).

D. Geographical Files

Provide information on the geographical files the company's system uses. Describe how the company's mobile system utilizes these geographical files and how the company's system may differ from other vendors. Include information related to mobile computer geography, how it interacts with dispatch and how it will benefit dispatch and field personnel. Describe the format in which the company's system utilizes the map system (e.g. does your system digest native shape files or does it process a conversion). Describe how the company's system will work within a multi-agency environment when one agency uses ESRI and another uses Digital Map Products hosted mapping services.

E. Reporting and Dashboards

Include a list of all current reports built into the company's proposed system. Include a description of how the software manages the cross checking of errors to ensure accurate reporting. Include a

description of how ad-hoc reporting or queries are handled within the company's system for an average user. Include how crime analysis can utilize the company's system and include if this functionality is standard or add-on. Include any foreseen circumstances where a third party reporting system may be required (e.g. Crystal Reports). Describe any features, such as Dashboards, and how the data is combined (e.g. is a separate database required to support Dashboard) and how is it presented to the users.

F. Unique Features

Identify any unique or distinctive features in the company's system that differentiates the company's product from competitors' products.

G. Training

Public Safety operations is a 24/7 environment. Provide a training plan to accommodate training in a 24/7 environment, including weekends to limit any required overtime of personnel. Provide training time frame requirements for all staff assignments based on role (i.e., Patrol, Communications Staff, Detectives, Records Staff, Command Staff, Property and Evidence Staff, Jail Staff, Internal Affairs Staff). Include the number of hours each employee/work group is required to train in system administration, report-writing, dispatch, records, jail, mobile and any other included modules. Provide a sample staff training agenda. Provide a description of the training support that will be provided on-site when going live with the new system, and how long this support will be provided. Include post go-live training in this plan. Include cost proposals for a Train the Trainer approach and a vendor-only led training. Recommend the best option based on the company's previous implementations.

Scope of Work and Project Schedule

Provide a Scope of Work that reflects how the project goals and deliverables will be achieved. Include a project schedule of time frames, milestones, quality control, testing processes and criteria for completion of the project.

Implementation

Describe your implementation methodology for a project of this scope with a multi-jurisdictional dispatch including a preliminary implementation schedule for all applications, the required time for system and application training, program testing and sequence of the installation of the various applications. Include a staffing matrix with estimated staff required by role and estimated required time per month.

Data Conversion

Describe the company's data conversion methodology and best practices that your company recommends for CAD and RMS data. Include technical information including any additional databases required for conversion, where the conversion services will take place (i.e. will you remotely access current data for conversion, or would you prefer to have the data at its facility). Describe how your company manages the data conversion process to ensure the project stays on schedule.

Transition to Support

Explain the process the implementation team will use to transfer to your company's support team and how open bugs/issues from go-live will be resolved. Include a sample Transition to Support Documentation.

Integration with Different RMSs

There may be circumstance where the selected CAD/RMS product will need to integrate the CAD with a different vendor's RMS. Describe the technical requirements for this integration, list the data elements that an existing RMS will receive from CAD, list the technical and data limitations and list some references where the proposed CAD has been integrated to other RMSs and what the other RMS product was.

Project Pricing

Please provide pricing in an itemized order by line item in Attachment A – Cost Spreadsheet. All costs must be included. All pricing shall include the following:

- A. Base price of CAD, RMS, Field Reporting and Mobile, JMS, Fire and which components are included
- B. Cost for additional modules
- C. Costs for third-party (pay agency) products (Visio, VMWare, Microsoft, etc.)
- D. Itemized cost for hardware, services, licensing, third party software and training
- E. Itemized cost for all required interfaces
- F. Cost of site license or seat license (specify for entire project or by line item)

- G. Cost of project management and implementation, including itemized costs for travel/lodging
- H. Cost of training
- I. Cost of data conversion from the existing Harris Public Safety Inc., formerly Sleuth Software Inc, CAD and RMS system
- J. Payment schedule milestones up to project completion

Support, Warranty and Maintenance

A. System Acceptance Plan

Provide a System Acceptance Plan for the project and segregate it into tasks/phases that will allow efficient project progress while also providing a means for monitoring the project. Include the company's definition of "system acceptance" and at what point in the project this will occur.

B. First Year Support

Describe if the proposed system includes first year support, maintenance and updates of the software to begin upon system acceptance. If not included in base price, provide associated costs in the project pricing line item above.

C. System Support

Describe in detail the system support to be provided. This shall include how software or hardware problems will be resolved and terms of the warranty. Include support days and hours available and if company provides a toll-free number for support. Specify the response time (e.g. 2 hours, 4 hours, or some other time period) based on severity of support call. Provide a detailed support road map with escalation procedures and contacts.

D. Support via Remote Access

As part of system support and maintenance, the company's support personnel should have the capability to connect to the proposed system to investigate problems. If special software or hardware is

required to support this capability, it shall be included in Attachment A – Cost Spreadsheet as a separate line item.

E. Software Updates

The company shall describe its software update or upgrade policy. Specifically:

- A. What is the guaranteed time frame to update the software to comply with State or Federally mandated changes to CLETS or NCIC?
- B. Provide a contact agency who can confirm the company has complied with the timeframe.
- C. How frequently and under what circumstances are software updates provided?
- D. How will the SBCCCAB be notified of available updates?
- E. What is involved in implementing an update?
- F. How many hours will the system be down during an update?
- G. Will the SBCCCAB incur any costs to implement updates?
- H. Does the company ever charge for updates or new versions of products licensed? If so, under what circumstances?
- I. How frequently does the company release new, enhanced versions of software?
- J. How many enhancements would we expect with these new versions?
- K. What is the company's approach to migration from earlier versions?
- L. How many versions will the company support?
- M. For software updates requiring data migration to a new server, describe the process and include projected system down time.
- N. Will the company guarantee, within normal maintenance costs, that all current versions of Microsoft Windows operating systems will be supported?
- O. If the company's software is in development to change platforms (e.g. to .NET) or any other significant planned technical update, describe how customers will receive this update.

F. Annual Maintenance

Provide a quotation for maintenance of the proposed systems for the five years following expiration of the first year warranty period. Describe when year two annual maintenance fees are due (e.g. one year from contract execution or one year from project acceptance). Describe service levels including, if applicable, remote problem diagnosis and correction, on-site problem correction and response time. Include a sample Maintenance Contract and include the calculation utilized to determine the cost and the payment schedule you require. Include projected annual fee increases and how they were calculated.

Attachment B - Requirements

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M = Minor Modification Requirement will be met by proposed minor modifications to the existing software and/or hardware or use of software tools.

U = Under Development Requirement will be met by proposed software that is currently under development, in Beta test, or not yet released.

T = Third Party Solution Requirement will be met by existing third party software and/or hardware.

N = Not Available Requirement cannot be provided

Category	#	Capabilities	Vendor Response	Comments (required for any M, U or T response)
General	1	Provide for an infrastructure solution with minimum of 98% uptime with high availability		
General	2	Seamless data integration with all data accessible in all modules of system		
General	3	Full compliance with all applicable CJIS/NCIC and Nebraska DOJ data security and data transmission regulations and mandates for hard-lined servers/workstations and mobile computers over commercial cellular networks		
General	4	Support transaction entry from command line, function keys and GUI		
General	5	Hardware must be provided and supported by the vendor for a minimum of 5 years, following system acceptance.		
General	6	All systems must be able to use standard shape files natively		
General	7	The system must have the ability to be multi-jurisdictional, allowing multiple agencies to enter information into the system and both segregate and combine their data at will		
General	8	The vendor must have a proven track record for timely installation and implementation of the proposed system		
General	9	Vendor must provide a Data Dictionary of all data files, with descriptive details on the relationships of the various data files accessed by the systems		
General	10	Vendor must provide a copy of all installation media		
General	11	Standard Windows type functionality shall be available for all applications (e.g., dialog boxes, point-and-click, and drag-and-drop).		
General	12	MS SQL-based system(s) only for all databases		
General	13	MS Windows Server (2008 or newer) based systems		
General	14	Provide integrated document imaging system		
General	15	Mobile software with support for multiple platforms – Windows, Android and iOS		
General	16	Ability to produce required/mandated forms (example: current OC Jail Property Booking Form) for all current forms and the ability to create other forms in the future should a need arise at the County or State level		
General	17	Next Generation 911 features, especially built-in two-way SMS and MMS functionality (messages, photos, and videos) and ability to attach files to CAD events		
General	18	Must run in virtual server environment		
General	19	System interfaces to NCJIS and NLETS (query and update)		
CAD	20	Manages the generation of unique control numbers for tracking calls for service, reporting incidents etc., including number format, manual generation of numbers		
CAD	21	Manages CAD and RMS interactions, such as CAD to RMS data transfers		
CAD	22	Generates multiple case numbers for a single event		
CAD	23	Displays event, unit, and wireless call locations on an integrated mapping component		
CAD	24	Ability to “stack” calls for service or “batch dispatch” (send multiple calls for service to field units for handling at will)		
CAD	25	Displays premise history/information (gate codes, warnings, prior contacts, dangers, etc.)		
CAD	26	Displays prior event information for calls for service at same location		
CAD	27	Provides for operator-controlled window sizing and sorting, with dynamic font sizing, in both display and entry windows and saves screen presentation profiles by individual		

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Category	#	Capabilities	Vendor Response	Comments (required for any M, U or T response)
CAD	28	A Common Locations File which allows operators to enter a specific business or location name that verifies against the Geofile and displays the address and place name		
CAD	29	Ability to view officer queries (names checks, NLETS) from unit history or call history		
CAD	30	Ability for Dispatch to run a NCIC query for an officer and the return includes the officer unit number requesting the query		
CAD	31	Ability to perform reply, delete, forward, include, print and summary actions upon receipt of a CAD message (i.g., warrant information, NLETS returns, etc.)		
CAD	32	Redacts NLETS information from call history		
CAD	33	"Hot Hits" warning display and audible warning		
CAD	34	Point-to-Point messaging with no character limitation		
CAD	35	Parallel training system, on a separate system		
CAD	36	Ability to hold calls for a specific unit and assign multiple agencies to an incident		
CAD	37	Ability to also query local records (RMS) when running a person for a warrant check		
CAD	38	The CAD system shall capture non-incident and incident related unit history in a unit history file.		
CAD	39	The CAD priority to be set based on nature codes		
CAD	40	The CAD shall provide an ability to quickly manage duty roster and shift changes of a single unit, including on or off duty, area of coverage, personnel assigned, and whether recommended for dispatch		
CAD	41	The CAD system shall include and Automatic Vehicle Location (AVL) Component.		
CAD	42	User friendly night mapping functionality with Ctrl+ key type initiation		
CAD	43	Robust standard reports in CAD		
CAD	44	Ability to manage tows		
CAD	45	System has a tool to identify non-geoverified addresses		
CAD	46	Ability to see all logged-on personnel GPS location (constant refresh)		
CAD	47	Immediate plotting/display of E-911 information		
CAD	48	Immediate plotting of E911 cell-phone GPS information		
CAD	49	Play-back of historical AVL unit history		
CAD	50	Specific unit tracking / map centering (pursuit mode)		
CAD	51	Closest unit recommendation from CAD incident		
CAD	52	AVL/mapping includes multiple layers including parcel data and satellite image (hybrid display)		
CAD	53	MDC with GPS supported		
CAD	54	stand-alone GPS device supported (motors, bike patrol) with no MDC		
CAD	55	Drill-down on unit icon for specific unit information/call information		
CAD	56	Color-code icons to represent unit status		
CAD	57	Automatic call-routing (current GPS location to CAD call destination)		
CAD	58	Dispatch enabled / call-specific SMS messaging for significant incidents (real-time). Intended for specific workgroups (e.g. command staff, Investigations, Traffic Bureau, SWAT, MCP Team, Dive Team, Hazmat Team, structure fires etc...)		
CAD	59	Send call for service via email if desired (user input - ad-hoc or distribution lists)		

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Category	#	Capabilities	Vendor Response	Comments (required for any M, U or T response)
CAD	60	Pre-designation of specific type of incidents (e.g. Homicide, fatal accidents, etc...)		
CAD	61	Tracking of calls generated by CAD (false alarms)		
CAD	62	Automatic courtesy letter for incomplete 911 false alarms		
CAD	63	CAD/NLETS interface with the ability to tag NLETS responses to the history of CAD calls.		
CAD	64	Ability to display past calls (and call types) from a particular district.		
CAD	65	Ability to use keyboard and F keys for commands as well as a mouse.		
CAD	66	Ability to alert (visual and audible) the dispatcher when they have run a subject thru NLETS / NCJIS that is wanted and prioritize that hit so it presents itself first.		
CAD	67	A pop-up messaging system between dispatchers		
CAD	68	Alerts to dispatchers to newly entered comments		
CAD	69	The ability to access booking photos via CAD and send them to MDC's or attach them to calls.		
CAD	70	Ability to automatically prompt for potential duplicate calls based on location and proximity		
CAD	71	Ability to allow searches via wildcard, diminutive match, meta-phone match, Soundex match, and string match		
CAD	72	Unit response delay tracking (eg. trains, weather etc.)		
CAD	73	Native support for FH CAD (Firehouse)		
CAD	74	Searchable vehicle, master name and property files through RMS & CAD systems		
CAD	75	Ability to enter officer badge number and auto-populate officer and agency information		
CAD	76	Require that name is entered or left blank for entry of complainant / reporting party to avoid varying descriptions (e.g. Refused, Unknown Female, Male, Female etc.)		
CAD	77	All County addresses imported from GIS Systems only accepted to allow for uniformity in entry		
CAD	78	Auto-population of city and state with zip-code entry		
Mobile	79	CAD Mobile client log-in with user name and password		
Mobile	80	Mag stripe/bar code driver's license reader capable		
Mobile	81	Close-call capable with disposition code and comments section		
Mobile	82	License plate DMV registration/hits query (with variety state search capability) with Stolen Vehicle Recovery Network (SVRN) number check (Lojack)		

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Mobile	83	Message handling (text and queries) <ul style="list-style-type: none"> o Unit-to-unit messaging o Unit-to-person name messaging o Unit-to-station (specific person/work group) messaging o Unit-to-dispatch messaging o Dispatch-to-unit messaging o Dispatch-to-group/all/specific city messaging o Reply-to-last message button o Next/previous message buttons o Save received message o Print received message to station printer o Recall message o History of session messages 		
Mobile	84	Refreshing real-time unit status monitor with unit #, officer name, status, priority, location, timestamp, call activity		
Mobile	85	Pending real-time call list monitor with incident #, timestamp, status priority level, city, beat, district, type of call, nature, and location		
Mobile	86	Priority 1 incoming call/pending alarm (selective ON/OFF option)		
Mobile	87	CAD incident recall feature (by incident and/or DR #)		
Mobile	88	Get Call feature by assigned unit number		
Mobile	89	Add comments feature to currently assigned call		
Mobile	90	Get number feature (DR, AR, FI, etc...) with comments line		
Mobile	91	Status Change buttons (customizable)		
Mobile	92	<ul style="list-style-type: none"> • Required queries: <ul style="list-style-type: none"> o R - Name search (RMS - all three cities, SRF, DVROS, WPS, AWSS, Registrants, NCIC, MUPS, LARS, Search and Seizure/Courts, etc...) one-time search = hit all DBs with responses in one-time search. o Address search (CAD/RMS) o Business name o Driver's License number & specific state o Events (Case #, FIs, Cite #, AR #) o Gun serial number (AFS) o Vehicle registration (by name or address or VIN) 		
Mobile	93	Optional queries: <ul style="list-style-type: none"> o Department of Transportation Emergency Response Guide look-up o Parole LEADS o City Ordinances o JAMIN Photo Search 		

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Mobile	94	<ul style="list-style-type: none"> • AVL fleet map with SBCCAB fleet plotting in real-time with less than 10 second refresh rates <ul style="list-style-type: none"> o AVL fleet map utilizing Pictometry and/or Google Maps <ul style="list-style-type: none"> -CAD call address map plotting with sat. image and street level view -Target Hazard address location detail records and pre-plans (facility maps) o Follow button (yourself) for current location o Locate button for address/location look-up o Route button from current GPS location to specified look-up location <ul style="list-style-type: none"> -Route to have driving directions and point-to-point highlight map path -Zoom IN/OUT -Home button 		
Mobile	95	Group directory search (print to station printer)		
Mobile	96	<ul style="list-style-type: none"> • Application launcher <ul style="list-style-type: none"> o Third party apps (launch from mobile client) 		
Mobile	97	Full compliance with all applicable CJIS/NCIC and Nebraska DOJ data security and data transmission regulations and mandates for mobile computers over commercial cellular networks (eg. Verizon Wireless)		
Mobile	98	Transmit all call-information data displayed in CAD		
Mobile	99	User friendly full night mapping functionality with Ctrl+ key type initiation		
Mobile	100	Ability for Mobile officers to see all CAD holding calls		
Mobile	101	Ability for Mobile officers to query RMS system based on name, DL number or date of birth		
Mobile	102	Ability for Mobile officers to query CAD based on name, DL number or date of birth		
Mobile	103	Ability for Mobile officers to select "groups" in their view (e.g. their own jurisdiction) Refreshing Unit Status Monitor		
Mobile	104	Ability to configure self-initiated calls for service (turn off or on)		
Mobile	105	Ability to log into system with assigned equipment, ride-along info., special detail info., radio number, unit number, pac-set number, additional notes. etc...		
Mobile	106	Messaging and real-time chat (mobile-to-mobile, mobile to station)		
Mobile	107	Ability to customize messaging groups (one-to-many, one-to-all)		
Mobile	108	Ticker-tape critical messaging (always scrolling)		
Mobile	109	Retention of messages with filter-searching capabilities		
Mobile	110	Query to NCJIS (warrants, veh. Reg, stolen vehicles, stolen property, DMV, license plates, criminal history, weapons, etc...)		
Mobile	111	Ability to send and receive images (from dispatch to MDC, MDC to MDC, etc...)		
Mobile	112	Ability to view location pre-plans, floor plans, active shooter pre-plans, etc...		
Mobile	113	Ability to import floor plans into DWG or DGX formats		
Mobile	114	Ability to automatically query data sharing initiative feeds when query is initiated		
Mobile	115	Ability to view fleet on maps with drill-down for unit details		
Mobile	116	CAD address call routing via AVL mapping (routing to call) with driving directions		
Mobile	117	AVL Address search and plotting with routing with driving directions		

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Mobile	118	AVL Toolbar with zoom, pan, full screen, map layering, etc...)		
Mobile	119	Customizable one-touch status button		
Mobile	120	Ability to complete vehicle check-out procedure and reported vehicle damage / equipment failure, and initiate BO repair slip		
Mobile	121	Creation of Field Interview cards, citations, photo capture		
Mobile	122	Full compliance with all applicable CJIS/NCIC and Nebraska DOJ data security and data transmission regulations and mandates for hard-lined servers/workstations and mobile computers over commercial cellular networks		
Mobile	123	NLETS/NCIC capable		
Mobile	124	RMS searching		
Mobile	125	CAD Searching		
Mobile	126	DOJ Justice Mobile compatible		
Mobile	127	Mobile Device Management (MDM) capable		
Patrol Checks	128	On-line completion and submittal of request by public		
Patrol Checks	129	MDC access to system for self-initiated checks		
Patrol Checks	130	Logging of all activity related to patrol checks		
MFR	131	All department forms filling with MS Word like features (e.g. spell check, font/bold/italicize, underline, cut/paste, etc...)		
MFR	132	Auto-populate same-field entries across forms		
MFR	133	Ability for names entered that exist in RMS to prompt user to "Use Existing Name" and make updates to record, if required.		
MFR	134	Workflow with supervisor approval/corrections kick-back and report holding		
MFR	135	Notifications when reports are holding or due for corrections		
MFR	136	Forms remain active when connectivity is lost		
MFR	137	Ability to work on single MFR in car or in station and move reports between car/station		
MFR	138	Ability to view incomplete and denied MFR reports and deny notes by different employees		
MFR	139	Report writing and editing functionality from MDC's, including approvals/corrections		
MFR	140	Ability for an officer to start a report on the mobile and complete it on a workstation in the office.		
MFR	141	Ability for an officer to start a report on a workstation in the office and complete it on a mobile.		
MFR	142	Rich Text Format for all report writing		
MFR	143	Ability to identify property in a Crime report and data is sent to P&E module		
Traffic	144	Citation data statistical reporting		
Traffic	145	Traffic Accident data statistical reporting		
Traffic	146	Parking citation data statistical reporting		
Traffic	147	DUI data statistical reporting		
Traffic	148	Queries by location, primary collision factor, collision type, reporting district, highest degree of injury, and other filtering factors		

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Traffic	149	Intersection/mid-block historical and high incidence reporting		
Traffic	150	User-defined statistical traffic dashboard		
Traffic	151	Meets US Dept. of Transportation, Model Minimum Uniform Crash Criteria (MMUCC) standards		
Traffic	152	Ability to calculate vehicle collisions per million miles traveled		
Traffic	153	Robust Accident Diagramming program		
Traffic	154	Ability to interface with New World System for employee leave time and OT usage		
Traffic	155	Ability to assign unique report numbers to Accident reports		
Online Reporting	156	Ability for the public to file incident reports online via a web portal and transmit to an agency-specific in-box		
Online Reporting	157	Work-flow of the report to a supervisor for approval and ability to kick-back for corrections/additions to citizen		
Online Reporting	158	Initiation of case number on citizen completion		
RMS	159	Automatic courtesy letter generation on initial false alarms		
RMS	160	Management of collections and fines		
RMS	161	Ability to create UCR and/or IBRS Reporting for NE state reporting requirements		
RMS	162	Ability to allow wildcard searches		
RMS	163	Location specific patrol check information		
RMS	164	Officer initiated data entry (patrol checks) with date/time stamping		
RMS	165	Creation of daily briefing logs with date/time, shift, Watch Commander, duty roster, unit/beat assignments, briefing training, significant call notes, and additional information		
RMS	166	Archive and retrieval of daily logs.		
RMS	167	Ability to control and change archive settings.		
RMS	168	Distribution of Daily Roster/Logs via email to workgroups (e.g. dispatch, department)		
RMS	169	Ability to see and print CAD Calls for Service within RMS		
RMS	170	LiveScan Fingerprint Interface automatically populate fingerprint cards with biographical and arrest data, including booking photo		
RMS	171	Ability to capture all data, and perform all edits required for NE UCR reporting and make UCR related fields a mandatory requirement for report entry		
RMS	172	Ability to generate supplement numbers for subordinate related documents under an incident control number (IR number) —both from a mask or by initiating subordinate report directly		
RMS	173	System to provide a mechanism to expunge (completely remove from system) criminal history information.		
RMS	174	System provides a Link Analysis to connect all related records		
RMS	175	System shall provide a master names, vehicle and property index used for all names, vehicles or property entered into the system. These indexes must be used by all systems (CAD, RMS, MFR, JMS, Property and Evidence, Employee)		
RMS	176	System must have soundex and phonetic search capabilities for RMS records		
RMS	177	System has a tool to run to identify duplicate master records (e.g. names, vehicles)		
RMS	178	Strong word-processing functionality in the narrative field (similar to MS Word)		

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RMS	179	Free-form fields in each document section for comments, additional info, notes, and/or details that is searchable		
RMS	180	Auto-populate capability from other modules (CAD, JMS, Property and Evidence, Mobiles)		
RMS	181	Multiple layers of supervisory review and approval (workflow) of documents before finalized		
RMS	182	Audit trail in document showing history of actions (initiated, reopened, modified, printed, approved, unapproved, etc.) including operator/date/time/reason		
RMS	183	Search capability by multiple parameters (date range, report status, officer, crime, report type, vehicle license/description, name, location, property, character string, etc.)		
RMS	184	Ability of other users to view an Officer's draft report, including any deny records.		
RMS	185	Ability for other users to print an Officer's draft report		
RMS	186	Integrated email notifications to specified groups or individuals to assign an incident to the investigative detail, send an info cc, etc.		
RMS	187	Track all cases/subpoenas		
RMS	188	Track officer appearance dates/times and initiated subpoenas		
RMS	189	Ability to print original reports and track when reports were distributed (e.g. County Attorney copy)		
RMS	190	System has the ability to run a report to identify duplicate master records auto delete and/or auto-		
RMS	191	Ability to generate media reports from incident reports for scheduled distribution to the media with user defined information to be released		
Case Mgmt.	192	Ability to assign officers to cases		
Case Mgmt.	193	Ability to set timers on follow-up		
Case Mgmt.	194	Ability to make cases confidential on an ad-hoc basis		
Case Mgmt.	195	Ability to add notes to cases		
Case Mgmt.	196	Ability to create supplemental reports to cases		
Case Mgmt.	197	Ability for investigators not assigned to a case, to view case and case notes		
Case Mgmt.	198	Dashboard style of information (detective caseload totals, clearance rate, specific crime trending/tracking, etc....)		
Case Mgmt.	199	Ability to receive alerts on user defined fields (e.g. an investigator will receive an alert if a specific person or vehicle is entered in the system by patrol)		
Case Mgmt.	200	Victim letter generation on closed cases		
Case Mgmt.	201	Automated email notification on expired timers related to assigned cases		
Case Mgmt.	202	Creation of To-Do/Action-Item lists within case notes		
Case Mgmt.	203	Ability to attach files to case notes		
Case Mgmt.	204	Case disposition tracking		
Case Mgmt.	205	Creation of Detective weekend on-call roster		
Case Mgmt.	206	Ability to re-assign case to new detective/case agent		
Case Mgmt.	207	Supervisor-level approvals and case clearance decisions		
Case Mgmt.	208	Casework tip-tracking / lead generation (tip sheets)		
Case Mgmt.	209	Case Relationship Charting		
Case Mgmt.	210	Case timeline charting		

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Case Mgmt.	211	Ability to share and restrict data among agencies via security		
Jail	212	Full JMS integration with RMS		
Jail	213	Workflow from mobile with arrest report		
Jail	214	Commissary		
Jail	215	Dashboards — Facility Overview, Inmates, Confinement, Release, Medical, Visitation		
Jail	216	Inmate Tracking/Ledger (Meets the standards set by BSCC)		
Jail	217	Property Management (Intake and Issuance)		
Jail	218	Work Release		
Jail	219	Integrated with the ILJAO booking photo system (Hunter Systems)		
Jail	220	Special Watch and Observation Log		
Jail	221	Integration with the OCSD Probable Cause Declaration system		
Jail	222	Creation of OCSD OCJ booking paperwork		
Jail	223	Auto-populating redundant fields across all forms		
Jail	224	Live scan Integration (RAN Board)		
Jail	225	Mugshot tied to RMS record and accessible in Daily Bulletin		
Jail	226	Mugshot interface with JAMIN		
Alarm Monitoring	227	Ability to receive incoming alarm activations to specified locations		
Alarm Monitoring	228	Security rights to be able for Records to edit an alarm activation after a dispatch entry		
Alarm Monitoring	229	Immediate display of essential information of specific activation		
Alarm Monitoring	230	CAD call creation from alarm activation information		
Alarm Monitoring	231	Ability to bring up video feed provided by alarm system (automatic)		
Alarm Monitoring	232	Ability to query by name or address		
Alarm Monitoring	233	Ability to produce notification to alarmed businesses via template for letter and email.		
Armory Mgmt.	234	Tracking of firearms and maintenance issues		
Armory Mgmt.	235	Tracking of officer scores/monthly qualifications		
Armory Mgmt.	236	Automatic system reminders for firearm maintenance		
Armory Mgmt.	237	Chain of custody log for each firearm (transferring ability)		
Armory Mgmt.	238	Range-use scheduling (viewable calendar)		
Armory Mgmt.	239	Back-up firearm use and off-duty firearm registration		
Armory Mgmt.	240	Fail-to-Qualify notifications/officer reminder		
Asset Forfeiture	241	Integration with external finance system		
Asset Forfeiture	242	Tracking and document imaging of DAGS		
Asset Forfeiture	243	Auto-calculation of AF percentages		
Asset Forfeiture	244	TFO AF totaling (DEA, HSI PACNET, RNSP)		
Asset Mgmt./Quartermaster	245	Ability to track assignment, condition, location, history and upkeep of department equipment		
Asset Mgmt./Quartermaster	246	Ability to coordinate future/preventative maintenance schedules		
Asset Mgmt./Quartermaster	247	Track consumable items (e.g. ammunition, cleaning supplies, etc...)		
Asset Mgmt./Quartermaster	248	Track supplier contact info., ordering instructions, order history, supplier fulfillment		

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Asset Mgmt./Quartermaster	249	Ability to view item's balance, reorder point, full-stock quantity		
Asset Mgmt./Quartermaster	250	Ability to produce inventory management reports		
Crime Analysis	251	Ability to customize statistical reports		
Crime Analysis	252	Calculate trends and patterns with refreshing customizable dashboard		
Crime Analysis	253	Graph and chart views within dashboard		
Crime Analysis	254	Calculation and display of Crime Index		
Crime Analysis	255	Calculation and display of Case Clearance Rate		
Crime Lab	256	Evidence processing tracking log		
Crime Lab	257	Integration with Property and Evidence module		
Digital Media	258	Ability to record interviews (audio/video file) via tablet/smart-phone and add to case notes		
Digital Media	259	Upload and manage of photos/video files		
Digital Media	260	Upload and manage of Digital Audio Recordings (DAR)		
Digital Media	261	Searchable fields and play-back / viewing capabilities		
Digital Media	262	Audit trails and chain of custody reports		
Digital Media	263	Encryption and authentication for each digital file		
Digital Media	264	File compatibility support for all file formats		
Digital Media	265	Security and access control based on user-defined access levels		
Digital Media	266	Export of media to other storage medium		
Digital Media	267	Chain of custody and audit trails		
Digital Media	268	Officer initiated upload kiosk of CSI photos		
Document Imaging	269	OCR (Optical Character Recognition) functionary in document imaging		
Document Imaging	270	Scan documents into system and tie to specific record		
Document Imaging	271	Security levels for viewing/printing/saving/copying		
Document Imaging	272	Seamless integration into Laserfische		
Document Imaging	273	Searchable fields with wildcard ability		
Fleet	274	Ability to track fleet, vehicle assignments and maintenance dates		
Fleet	275	Generate monthly fleet maintenance reports and distribute via email		
Fleet	276	Ability to track daily vehicle check-out procedure and reported vehicle damage		
Fleet	277	Ability to document equipment failure and initiate BO repair slip		
Graffiti Mgmt.	278	Interface with TAGRS (incident downloading)		
IA	279	Internal Affairs Case Management		
Intelligence	280	Ability to create intelligence reports or field investigations contacts and allow for management and tracking of the same		
Intelligence	281	Ability to allow for scheduled sharing by user defined permissions (e.g. task force members, patrol & investigations)		
Informants	282	Capturing of personal information		
Informants	283	CI number issuance and tracking		
Informants	284	CI updates/notes		

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Informants	285	Deconfliction verification (reliability tracker)		
Informants	286	Tracking of CI payments and buy-money/petty cash funds		
K9	287	Tracking daily/weekly/monthly training activities		
K9	288	Ability to complete reports from MDC/Tablet/Smart-Phones		
K9	289	Reminder for annual re-certification /POST certification		
K9	290	Track narcotics training aids		
K9	291	Canine Activity reports creation and tracking		
K9	292	Cost summary reporting (food, equipment, medical, training, etc...)		
K9	293	Auto-calculation of officer-hour searches vs. use of canine team		
Pawn	294	Integration with the state pawn system (soon-to-be released by DOJ)		
Pawn	295	Complete pawn slip tracking		
Pawn	296	Chronic pawn alerts and reports		
Personnel	297	Employee master address book/phone list		
Personnel	298	Track detailed employee information		
Personnel	299	Track special assignment tours		
Personnel	300	Track annual evaluation due-dates (tickler)		
Personnel	301	Ability to track employee medical history (blood type, allergies, insurance, primary care physician, , special needs, catastrophic considerations, medical events		
Personnel	302	Ability to interface with New World System for employee leave time and OT usage		
Pin Mapping	303	Canned report crime-type pin mapping (date/time, location, etc..)		
Pin Mapping	304	Hot spotting of clusters		
Pin Mapping	305	User-defined crime-type pin mapping (filtering)		
Pin Mapping	306	Ability to drill down into icon for call details		
Pin Mapping	307	Viewable map layers (user selected)		
Pin Mapping	308	Zoom/Pan and printing		
Pin Mapping	309	Access for public to filter on crime-types, date/time range, districts/beats and display data on City map (based on non-specific address 100-block filter)		
Portal	310	Secure CJIS compliant web-based access/portal to all systems intended for remote workers (e.g. Mobile Command Post, secondary dispatch location, EOC, etc...)		
Portal	311	Complete CAD/RMS functionality via portal		
Predictive Policing	312	Provide daily reports with predictive algorithm of specific crime-types and specific shifts		
Predictive Policing	313	Hot spotting/clustering		
Proj Mgmt.	314	Ability to create, update and track projects		
Proj Mgmt.	315	Ability to create To-Do Lists/Action-Items with by-the-minute history and completion indicators		
Proj Mgmt.	316	Ability to build/add team members		
Proj Mgmt.	317	Creation of time-lines and due-dates (calendar and Gant Chart views)		
Proj Mgmt.	318	Milestone email notifications		

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Proj Mgmt.	319	Daily progress reports		
Proj Mgmt.	320	Ability to attach files		
Property	321	Ability for Property officer to receive an automatic notification when a case is closed and property needs to be dispo'd.		
Property	322	Ability to accurately track Property Detail daily functions such as entry, moving, checking in/out, and disposition of property/evidence		
Property	323	Integrated bar-coding capability		
Property	324	Must assign a unique identifier (tag) in bar code format to each item of evidence		
Property	325	Integrated electronic signature pads		
Property	326	Search by any data field such as, name, IR, booking number, tag number, serial number, employee name or ID number, etc.		
Property	327	Ability to have tags linked to multiple IRs and can cross-reference each IR		
Property	328	Automatic Property/Evidence retention tracking with automated notifications/requests for disposal		
Property	329	Ability to run disposition reports		
Registrants	330	Tracking of BATS / arson registrants (personal info. and photos)		
Registrants	331	Integration with State registrant forms (first-timers and renewals)		
Registrants	332	Renewal registration reminder		
Reporting	333	Able to produce UCR reports (checks and balance system on amount or time)		
Reporting	334	Year-to-year/year-to-date and monthly comparisons (trend reporting)		
Reporting	335	Create Ad-hoc trend and statistical reports and queries		
Reporting	336	Ability to modify standard reports (headers)		
Reporting	337	Ability to create, save, print and distribute reports		
Reporting	338	User-selected filters for report generation		
Warrants	339	Ability to enter and manage warrants including time of entry and time of service tracking. This can be accomplished with an additional module or within RMS.		
Warrants	340	Tracking of agency-assigned warrant with suspect info. and photo		
Warrants	341	Ability to flag subjects in RMS with warrants service tracking		
Warrants	342	Ability to interface with JUSTICE and JAMIN		
Warrants	343	Ability to track receipt, entry and assignment, services and fees associated with warrant service, (ie. mileage etc)		
Warrants	344	Ability to create statistical reports and monthly activity reports with the ability to mail merge or create user-defined documents for these purposes		
Warrants	345	Integration with NCJIS		
Warrants	346	Integration with NLETS		
Civil Process	347	Ability to enter and manage court documents, warrants and civil process, including time of entry and time of service tracking. This can be accomplished with an additional module or within RMS.		
Civil Process	348	Ability to link data and information to RMS and Master Name File(s) and flag queries of existing services by other users in RMS		

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Category	#	Capabilities	Vendor Response	Comments (required for any M, U or T response)
Civil Process	349	Ability to track the receipt and service of court documents, warrants and civil process as well as allow user to define costs associated with service and interface with JUSTICE for state reporting. Also allow for billing of law offices, plaintiff's etc.		
Civil Process	350	Ability to define types of processes entered and processed		
Civil Process	351	Ability to assign rights for user access		
Civil Process	352	Ability to assign processes to officers for service and tracking		
Civil Process	353	Ability to mail merge or create forms for use in service of civil process as well as mailings for billing of parties requesting service		
Training	354	Ability to track department training		
Training	355	Ability to limit access with user defined permissions		
Training	356	Ability to query by name, training title etc. to allow for the creation of training reports and annual training reports to the state		