

# **City of Grand Island**

Tuesday, September 20, 2005 Study Session

## Item -1

**Presentation by the Multi-Cultural Coalition** 

Staff Contact: Paul Briseno, Assistant to the City Administrator

City of Grand Island City Council

## **Council Agenda Memo**

From: Paul M. Briseno, Assistant to the City Administrator

Meeting: September 20, 2005

**Subject:** Presentation by the Multicultural Coalition

**Item #'s:** 1

**Presenter(s):** Odalys Perez, Coordinator for the Multicultural Coalition

### **Background**

The Multicultural Coalition was formed in 2001 to respond to the needs of Grand Island's increasingly culturally diverse community. The primary objective of the Multicultural Coalition is to provide a one stop comprehensive service delivery center that serves new immigrants, reduces duplication of services, better utilizes the time of clients and service providers, eliminates barriers to services, and stretches limited financial resources of services providers.

### **Discussion**

In 2004 - 2005 the Multicultural Coalition gained great strides in providing services to Grand Island's immigrant, migrant, non-English speaking, and low-income residents. As a funded outside agency, the Multicultural Coalition takes pleasure in presenting the progress of the past year including activities, programs, financial information, as well as the Coalitions future.

### **Conclusion**

This item is presented to the City Council in a Study Session to allow for any questions to be answered and to create a greater understanding of the issue at hand.

#### MULTICULTURAL COALITION CITY REPORT

#### **MCC History**

In September 2001, Mayor Ken Gnadt led a community team that visited a community center in Garden City, Kansas, which is a national model for services for immigrants. Attendees on the trip were able to see the service delivery at the one-stop center and meet individually with their counterparts. As a result, the Grand Island group enthusiastically decided to move forward with the establishment of the Multicultural Coalition with the long-term goal of developing a comprehensive, one-stop service center.

The establishment of the Multicultural Coalition Center is the result of research and information gleaned from other communities that have been successful in integrating minority newcomers into the community and meeting the transitional needs of new immigrants.

The Multicultural Coalition was formed in 2001 to respond to the needs of Grand Island's increasingly diverse community. The purpose of the Multicultural Coalition is to ensure organizations that work to meet those needs, collaborate, so services are provided in an integrated, seamless way with little or not duplication.

#### **Initial Vision of the Multicultural Coalition**

The primary objective of the Multicultural Coalition is to provide a comprehensive service delivery center that serves new immigrants, reduces duplication of services, better utilizes the time of clients and service providers, eliminates barriers to services, and stretches limited financial resources of service providers.

#### **Location of the Multicultural Coalition**

The Multicultural Coalition is located at the recently renovated Old Walnut Building which is a great location for the organization because there is a high percentage of new and established immigrants that live in that area. Currently the building houses more than 80 low and moderate income families. The renovated and revitalized projects that have taken place create safer neighborhoods and offer a better quality of life. The Building also contributes to the reduction of substandard housing in our community and helps to stabilize and improve our community.

The Multicultural Coalition is collocated with Grand Island Public Schools Outreach Center which is a perfect combination because of the nature of services they Provide. Examples of these services include school registrations, school physicals, academic assessments and survival English for students grades 6 to 12, support group for Hispanic Moms, and translation and interpretation services for school related needs through our Spanish interpreter.

#### **Funding**

(Please see attached page: <u>Multicultural Coalition Operational Budget & In Kind Donations</u>)

#### **Multicultural Coalition Accomplishments**

The Multicultural Coalition (MCC) had a dynamic school year in 2004-2005. Progress was made in several areas and significant milestones were reached. The following is a summary of the MCC's activities during year 2004-2005:

- The MCC increased its presence in the community and collaborations with other community agencies have been established.
- The MCC has promoted positive intercultural relations in the community throughout panel meeting integrated by first generation immigrants and Latino High School students. The MCC presented at Rotary Club, Leadership Tomorrow, Economic Assistance Workers, Grand Island Sunrise Rotary, Board of Education, Kiwanis, and Sertoma groups.
- The MCC activities have been published on several occasions in the Grand Island Independent, as well as the Spanish newspaper "Buenos Dias NE". GITV and Channel 13 provided coverage for some MCC events throughout the year. The MCC newsletter is published bi-monthly and distributed by mail in the community.
- The MCC formed a Hispanic Leaders Group integrated by several Hispanic leaders from the community. Meetings were held monthly and the group has been working with several issues affecting the Latino community in Grand Island.
- The MCC has identified several issues faced by the mon-English speaking residents and has been focusing its efforts on directing immigrants on how to access appropriate services. Some of the activities the Coalition was involved in during last year are: Immigrant Orientation Program, Hispanic Heritage Month, workshops related to health issues, orientation workshops regarding housing issues, etc.
- The MCC has established a solid collaboration with different agencies and organizations within the community including the Parish Nursing Program at the Old Walnut, Old Walnut management, Grand Island Public Library, Interfaith Immigration Services, and are currently offering "Ingles sin Barreras," which is a course for non-English speaking residents that help them with their English skills.

#### • Reflection about the Multicultural Coalition Board of Directors Retreat

(Please see attached form: Grand Island MCC Implementation Plan)

### <u>Multicultural Coalition Operational Budget 2005 - 2006</u>

General Income	Income	Designation	Comments
**NIFA	\$ 30,000	Unrestricted	
Association Dues	\$ 4,400	Unrestricted	
City of GI	\$ 10,000	Unrestricted	
Community Youth Council	\$ 8,400	Restricted	Rent
Grand Island Public Schools	\$ 70,000	Restricted	Outreach Center
Saint Francis Medical Center	\$ 5,000	Unrestricted	
Saint Francis Medical Center	\$ 4,000	Restricted	Minority Health Initiativ
Swift	\$ 5,000	Unrestricted	
Tobacco Freee Hall County	\$ 2,500	Restricted	Grant Activities Only
United Way Venture Grant	\$ 2,100	Restricted	Citizenship Classes
Total General Income	\$141,400		

Administration Expense	Amount	Source of Revenue	
Salary	\$ 41,000	NIFA & General Fund	
Total Administration Expense	\$ 41,000		

Operational Expense	Amount	Source of Revenue
Old Walnut Lease	\$ 8,400	CYC & City of Grand Island
Telephone	\$ 340	General Fund
Internet DSL	\$ 1,000	General Fund
Materials	\$ 2,000	General Fund
Insurance (liability, comm'l)	\$ 1,000	General Fund
Printing & Office Supplies	\$ 500	General Fund
Postage	\$ 900	General Fund
Dues & Subscriptions	\$ 200	General Fund
Furniture & Equipment	\$ 300	General Fund
Training/ Workshops/ Courses	\$ 500	General Fund
Travel & Mileage	\$ 500	General Fund
Miscellaneous	\$ 900	General Fund

Total Operational Expense	\$ 16,540

Other Expense	Amount	Source of Revenue
Outreach Center Services	\$ 70,000	General Fund
Hall Count Minority Health	\$ 4,000	Grant Funded Related Activities
Tobacco Free	\$ 2,500	Grant Funded Related Activities
United Way Venture	\$ 2,100	Grant Funded Related Activities
Muticultural Coaltion Convention	\$ -	Grant Funded/Donations/Registration Fees
Fiscal Agent	\$ -	Inkind - GIPS

Total Other Expense	\$ 78,600
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Cash Reserve	
General Income	\$141,400
Administration Expense	\$ 41,000
Operational Expense	\$ 16,540
Other Expense	\$ 78,600
Cash Reserve	\$ 5.260

Donor	Item Description	Mo	netary Value	Where Purchased	<b>Date Received</b>
Grand Island Public Schools	Supplies	\$	43.44	Warehouse	7/6/2004
Grand Island Public Schools	Supplies	\$	4.98	Warehouse	8/9/2004
Grand Island Public Schools	Computer	\$	1,436.46	Dell on line	8/12/2004
Grand Island Public Schools	Printer	\$	1,378.00	Hewlett Packard on line	8/12/2004
Grand Island Public Schools	Supplies	\$	15.41	Warehouse	10/11/2004
Grand Island Public Schools	Conference	\$	130.00	Registered On Line- HHS	10/19/2004
Grand Island Public Schools	Luncheon	\$	95.00	Nutrition Services	10/20/2004
Principal Financial	Postage for 60 Newsletters	\$	22.20	Principal Financial	12/1/2004
Community Youth Council	Microwave Sharp 1.0 CF Model # R305 HW	\$	59.24	Sam's Club	1/13/2005
Community Youth Council	GE 4.3 CF CompFridge Stainless Steele Model #SMRO4DAPB	\$	135.24	Sam's Club	1/13/2005
Community Youth Council	Coffee Maker Cuisinart SS. Autobrew Model #SMRO4DAPB	\$	29.88	Sam's Club	1/13/2005
Community Youth Council	4 Drawer File 125809	\$	128.30	Sam's Club	1/13/2005
Community Youth Council	4 Drawer File 125809	\$	128.30	Sam's Club	1/13/2005
Community Youth Council	Bush Industries "L" Desk-WC01711	\$	259.99	Office Max	1/13/2005
Community Youth Council	Bush Industries Book Case WC01765	\$	109.99	Office Max	1/13/2005
Community Youth Council	Bush Industries Hutch WC01712	\$	109.99	Office Max	1/13/2005
Grand Island Public Schools	Supplies	\$	222.61	GI Office Max	1/28/2005
Grand Island Public Schools	Supplies	\$	14.32	Warehouse	2/8/2005
Grand Island Public Schools	Reminder postcards for Multicultural Meeting March 18	\$	0.29	Print Shop	2/15/2005
Grand Island Public Schools	Supplies	\$	14.03	Warehouse	2/22/2005
Grand Island Public Schools	Telephone	\$	79.99	Shopko	2/22/2005
Community Youth Council	Ingles Sin Barreras/ Hello America	\$	1,149.00	Lexicon Training Services	2/28/2005
Community Youth Council	Ingles Sin Barreras/ Hello America- Shipping& Handling Costs	\$	42.00	Lexicon Training Services	2/28/2005
Grand Island Public Schools	Supplies	\$	107.58	GI Office Max	3/7/2005
City of Grand Island	Copy Machine	\$	-		
Principal Financial	Postage for 60 Newsletters	\$	21.45	Principal Financial	
Grand Island Public Schools	Postage for 15 Board Member Packets	\$	15.97	Mail room	3/10/2000
Grand Island Public Schools	Business Cards	\$	21.99	Office Max	3/10/2005
Grand Island Public Schools	Postage for 15 postcards	\$	3.00	Mail room	3/15/2005
Office Net	Copy Machine 2c a copy	\$	-	GI Office Net	3/15/2005
Grand Island Public Schools	Reminder postcards for Multicultural Meeting May 20	\$	0.36	Print Shop	5/6/2005
Grand Island Public Schools	Postage for 13 postcards	\$	2.99	Mail room	5/6/2005
Grand Island Public Schools	Postage for letter sent	\$	0.49	Mail room	8/24/2005

TOTAL \$5,782.49

Goal: Develop a one stop service center to provide immigrant and non English speaking families greater access to the Grand Island Community

Year One				
Activity	Who is Responsible	Time Line	Evaluation	Progress
Hire a full time director	Interview Committee	June 7, scheduled interviews July 5, start date	6 month and annual performance evaluation	Completed 7/04/04
Participate in a Board planning retreat to revisit priorities and develop an action plan	President, Co Chair, and Director All Executive Board members	July 8, 2005	Documentation of participation and plans developed	Completed 7/08/04
Implement action plan developed at the retreat	Director and Board	As stated in plan	As stated in plan	Ongoing
Co-locate in a temporary facility	Grand Island Public Schools Outreach Center and Director of the Coalition	Current to January 2005	Effective use of space Access to president, co-chair, and fiscal agent.	Completed 7/06/04
Make connections with local service providers and maintain ongoing communications	Director	Initial Contact - August-September	Documentation of visit and ongoing communicate	Ongoing
Develop focus groups of immigrant and non English speaking community members in the targeted neighborhood	Director	October, November	Documentation of focus group meetings	completed and ongoing
Relocate into the renovated Walnut facility	Director	January, 2005	Effective use of space Proximity to identified population requiring assistance Services available in a convenient location	Completed 3/01/05
Develop an ongoing community presence	Director, Board	Ongoing	Advertisement efforts Log of services provided	Ongoing
Develop list or database of agencies in the community and the types of services available for referral purpose	Director	Ongoing	Completed list and or database that is routinely updated	Completed 9/04
Collaborate with community service providers to develop appropriate services that represent needs of the community	Director, Board	Bi-monthly meetings with service providers	Documentation of participation & impact	Ongoing
Establish schedule for various agencies for presence and provision of outreach services at multi-cultural coalition site	Director	October 2004 & Ongoing	Schedule of participating agencies.  Participant attendance	Ongoing

Distribute multi-cultural coalition newsletter on a monthly basis.	Director	November 2004 & Ongoing	Determination of readership based on information exchanged Consideration of newsletter information to be sent via email to agencies	Ongoing 10/04 12/04 2/05 5/05 7/05
Participate in a regularly scheduled radio program with KRGI (Spanish Radio Station)	Director	July 2004	Feedback from community on information presented on radio programs Familiarity with Director and increased awareness of Coalition efforts	Completed 8/04
Provide monthly updates to Buenos Dias Nebraska on activities of the Coalition and programs offered on-site	Director	September 2004	Feedback from community Participation in programs discussed in newspaper articles	Ongoing 8/04 10/04
Implement a regular GITV (governmental educational) television program regarding Coalition and activities	Director	September 2004	Feedback from community Participation in programs discussed on television program Change in response from white population	12/04 3/05 6/05
Identify at least one additional service agency to provide services onsite	Director	March 2005	Documentation of participation	Completed
Increase presence of minority leaders into mainstream programs (ie Leadership Tomorrow, elected officials, et c.)	Director, Board	March 2005	Development of leadership program that addresses specific concerns about minority populations Participation in leadership programs and in positions of leadership throughout the community	Completed and Ongoing
Parish Nurse Program will provide services on a monthly basis	Director/ Trinity United Methodist	January 2005 & Ongoing		Ongoing
Implement the Newcomer Orientation Curriculum - 1 course will be selected	Director & Claudia Aguilar with Hope Harbor	One course will be selected for year one	Documentation of participation Participant surveys	Completed 1/05
Maintain board member to represent the area of Housing	Director & Board of Directors	Current – Linda Addison Housing Authority	Maintain position or fill with appropriate replacement	Ongoing

Collaborate with Grand Island Public Schools Homeless Program	Director, Grand Island Public Schools, Outreach Center Coordinator	Current Co-located with the Outreach Center which is funded through Title I Homeless and Mckinney Grant Funds	Referrals to community agencies Direct services provided to qualifying students and families	Ongoing
Become familiar with additional housing assistance programs	Director, Outreach Center Coordinator	October	Documentation of contacts made	Completed
Establish points of referral in the area of housing assistance & maintain ongoing communication with appropriate housing agencies	Director, Outreach Center Coordinator	November & bimonthly	Handouts Primary Source Information to distribute Documentation of communication with housing agencies	Completed
Assist with the advertisement and recruitment of residents for the Old Walnut Center	Director, Frank Hoppe, Hiedi Lee	August Ongoing	Example flyers & referrals Participation in Neighborhood Celebrations	Ongoing
Participate in quarterly meetings with NIFA staff & submit quarterly reports	Director or designee	quarterly	Participation	Ongoing
Participate annual training provided through NIFA	Director	annual	Participation	Need to schedule

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Year Two				
Activity	Who is Responsible	Time Line	Evaluation	Progress
Increase the number of courses offered from the Newcomer Orientation Curriculum (or other appropriate resources)	Director & Claudia Aguilar, Hope Harbor	Ongoing	Documentation of participation Participant surveys	
Schedule classes on diversity awareness for majority population	Director, trained consultants MTI – Chamber of Commerce	July 2005	Documentation of participation Response from majority population	
Coordinate presentations throughout the community re: benefits of diverse populations	Director, other community leaders	July 2005	Increased awareness and acceptance of diverse cultures Celebration of diverse cultures	
Coordinate with existing service provides to offer conversational English classes	Director	July 2005	Documentation of participation Participant surveys	
Collaborate with other agencies to provide community information sessions on immigration, health, education, and city government related issues	Director	July 2005 or before, as readiness level indicates	Documentation of agency participation Participant surveys	
Hold Club de Madres group meetings on site. This is a support group for Non English speaking mothers with children in schools.	Outreach Center Staff, GIPS Parent Liaison	Ongoing (meet monthly)	Documentation of participation Participant surveys	
Implement series of educational videos on health needs i.e. diabetes, Lamaze, heart disease, nutrition	Director	July 2005	Documentation of participation Participant Surveys	
Provide summer reading program for children in low income & high minority neighborhoods	Outreach Center Coordinator	June 2005 & yearly there after	Documentation of participation	
Maintain board member to represent the area of Housing	Director & Board of Directors	Current – Linda Addison Housing Authority	Maintain position or fill with appropriate replacement	
Continue to collaborate with Grand Island Public Schools Homeless Program	Director, Grand Island Public Schools, Outreach Center Coordinator	Remain co-located with the Outreach Center which is funded through Title I Homeless and Mckinney Grant Funds	Referrals to community agencies Direct services provided to qualifying students and families	

Assist with the advertisement and recruitment of residents for the Old Walnut Center	Director, Frank Hoppe, Hiedi Lee	August Ongoing	Example flyers & referrals Participation in Neighborhood Celebrations
Participate in quarterly meetings with NIFA staff & submit quarterly reports	Director or designee	Quarterly	Written reports
Participate annual training provided through NIFA	Director	Annual	Participation
Maintain current information for referrals in the area of housing assistance & maintain ongoing communication with appropriate housing agencies	Director, Outreach Center Coordinator Housing Development Corporation	Ongoing & bimonthly	Handouts Primary Source Information to distribute Documentation of communication with housing agencies

**Goal:** Increase and maintain collaboration with community agencies, religious institutions, and business.

Year Two				
Activity	Who is Responsible	Time Line	Evaluation	Progress
Throughout MCC Bi-monthly membership	MCC Director	Ongoing	Documentation of participation.	
meetings.				
MCC will schedule a variety of services to be	MCC Director	Ongoing	Documentation of participation.	
offered on-site by community				
agencies/businesses, (banking, ESL classes, health				
education workshops, immigration, etc).				
Maintain current collaboration with: immigration	MCC Director	Ongoing	Documentation of participation.	
services, public library services, and housing				
development corporation as well as the Parish				
Nurse Program.				
Implement series of workshops about health	MCC Director and designated partner	To be determined	Grant documentation.	
issues on-site in collaboration with St. Francis	agency staff			
Medical Center and Parish Nurse Program.				
Implement series of Citizenship Classes offered in	MCC Director and Designated partner	To be determined	Grant documentation.	
Spanish on-site with Venture Grant.	agency staff.			

## Grand Island Multicultural Coalition Implementation Plan

Area of focus: Community Orientation

**Goal:** Develop Minority Business Leadership.

Year Two				
Activity	Who is Responsible	Time Line	Evaluation	Progress
MCC Board Members meeting periodically with Hispanic Leaders within the community.	MCC Director	Ongoing	Documentation of participation.	
Increase numbers of minority leaders into the MCC.	MCC Board of Directors	January & Ongoing	Number of participants Number survey minority participates	

**Goal:** Identify Ongoing Funding Sources

Year Two				
Activity	Who is Responsible	Time Line	Evaluation	Progress
Host an annual MCC Conference	MCC Director	Ongoing	Documentation of participation	
Apply for United Way Venture Grants.	MCC Director	To be determined	Completed application	
Continuing soliciting \$250.00.	MCC Director	Ongoing	Collected Funds	
Board Members pursuing inkind sources of funding.	Board of Directors	Ongoing	Identified Sources	

**Goal:** Board Development.

Year Two				
Activity	Who is Responsible	Time Line	Evaluation	<b>Progress</b>
Recruit quality Board Members.	MCC Board of Directors	Ongoing	Documentation	

Goal: Develop a one stop service center to provide immigrant and non English speaking families greater access to the Grand Island Community

Year Three				
Activity	Who is Responsible	Time Line	Evaluation	Progress
Continue with existing referrals/and provision of services as outlined above	Director	Ongoing	Documentation of participation	
Implement a dental examination program	Director, CCC, Area Dentists	July 2006	Documentation of participation Funding	
Implement a mental health assistance program	Director, AHEC, and area providers	July 2006	Documentation of participation Funding	
Provide summer reading program for children in low income & high minority neighborhoods	Outreach Center Coordinator	Ongoing	Documentation of participation	
Continue to collaborate with Grand Island Public Schools Homeless Program	Director, Grand Island Public Schools, Outreach Center Coordinator	Remain co-located with the Outreach Center which is funded through Title I Homeless and Mckinney Grant Funds	Referrals to community agencies Direct services provided to qualifying students and families	
Assist with the advertisement and recruitment of residents for the Old Walnut Center	Director, Frank Hoppe, Hiedi Lee	August Ongoing	Example flyers & referrals Participation in Neighborhood Celebrations	
Participate in quarterly meetings with NIFA staff & submit quarterly reports	Director or designee	Quarterly	Written reports	
Participate annual training provided through NIFA	Director	Annual	Participation	
Maintain current information for referrals in the area of housing assistance & maintain ongoing communication with appropriate housing agencies	Director, Outreach Center Coordinator	Ongoing & bimonthly	Handouts Primary Source Information to distribute Documentation of communication with housing agencies	

Goal: Develop a one stop service center to provide immigrant and non English speaking families greater access to the Grand Island Community

Year Four				
Activity	Who is Responsible	Time Line	Evaluation	Progress
Provide summer reading program for children in low income & high minority neighborhoods	Outreach Center Coordinator	Ongoing	Documentation of participation	
Encourage election of minority representative to leadership position in school district, city/county government	Community	Ongoing	Election	
Research other sites for Multicultural Coalition.	Director		Analysis of current space utilized and anticipation of future space needs.	
Continue to collaborate with Grand Island Public Schools Homeless Program	Director, Grand Island Public Schools, Outreach Center Coordinator	Remain co-located with the Outreach Center which is funded through Title I Homeless and Mckinney Grant Funds	Referrals to community agencies Direct services provided to qualifying students and families	
Assist with the advertisement and recruitment of residents for the Old Walnut Center	Director, Frank Hoppe, Hiedi Lee	August Ongoing	Example flyers & referrals Participation in Neighborhood Celebrations	
Participate in quarterly meetings with NIFA staff & submit quarterly reports	Director or designee	quarterly	Written reports	
Participate annual training provided through NIFA	Director	annual	Participation	
Maintain current information for referrals in the area of housing assistance & maintain ongoing communication with appropriate housing agencies	Director, Outreach Center Coordinator	Ongoing & bimonthly	Handouts Primary Source Information to distribute Documentation of communication with housing agencies	