



# City of Grand Island

Tuesday, December 18, 2012

Council Session

## Item G16

**#2012-364 – Approving CenturyLink Addendum**

Staff Contact: Jaye Monter

# Council Agenda Memo

**From:** Jaye Monter, Finance Director

**Meeting:** December 18, 2012

**Subject:** Approving Century Link Addendum

**Item #'s:** G-16

**Presenter(s):** Jaye Monter, Finance Director and Andrew Duey, City of Grand Island Network Consultant - Duey's Computer Service, Inc.

## Background

On October 23, 2012, City Council approved Resolution 2012-307 for the replacement of the 19 year old telephone system located in City Hall. Currently there are 29 analog circuits that serve departments located in City Hall with the exclusion of those dedicated to Emergency Management. As part of the upgrade in technology for the new phone system we would like to upgrade the monthly telephone service with Century Link to include an ISDN (Integrated Services Digital Network) PRS (Primary Rate Service) technology or more commonly referred to as a PRI (Primary Rate Interface).

## Discussion

Our final step with the new phone system installation will be the installation of a 23 channel PRI and 300 DID's (Direct Inward Dialing). A PRI will add additional flexibility because a channel can carry any type of connection and lines can be dynamically allocated based on departmental needs. Purchasing a block of DID's will minimize the need for the current telephone tree and allow a caller to directly call a department or dial directly to an individual staff line.

Three quotes were received for a standard PRI. The lowest pricing is using the State of Nebraska Service Contract with Century Link for \$488 per month with no installation cost. Along with the monthly recurring cost of the PRI, 300 DID's will cost \$.15 each per month with a onetime setup charge of \$1 per number. Total monthly recurring cost will be \$533 (\$488 + \$45(DID's)) to upgrade to this technology.

We currently use the State of Nebraska Service Contract pricing with Century Link and pay \$14.25 per line before taxes, fees and listing charges. Those 29 lines amount to

\$413.25 per month. Adding the PRI service will eliminate the \$413.25 per month and change the monthly phone line charges to \$533, thereby increasing by \$119.75 per month.

### **Alternatives**

It appears that the Council has the following alternatives concerning the issue at hand. The Council may:

1. Approve the participating addendum with Century Link using the State Contract pricing of \$488 per month with no installation charge and the addition of 300 DID's in the amount of \$45 per month with a \$300 setup charge.
2. Deny the upgraded technology for the newly purchased phone system.
3. Postpone the issue to a future date
4. Take no action on the issue

### **Recommendation**

City Administration recommends that the Council approve upgrading the telephone service in City Hall with Century Link to an ISDN PRI for a monthly recurring cost of \$533 before taxes, fees and listing charges.

### **Sample Motion**

Move to approve the addendum agreement with Century Link to install an ISDN PRI in City Hall in the amount of \$488 per month before taxes, fees and listing charges and additional charges of \$45 per month with a \$300 setup charge.

Agreement Number: \_\_\_\_\_  
Billing Number: \_\_\_\_\_

**PARTICIPATING ADDENDUM  
FOR  
CENTURYLINK LOYAL ADVANTAGE VOICE MASTER SERVICE AGREEMENT  
STATE OF NEBRASKA QC BULK RATED ISDN PRS AND/OR DSS ADVANCED AND/OR UAS SERVICE  
BETWEEN  
CITY OF GRAND ISLAND  
AND  
QWEST COMMUNICATIONS COMPANY, LLC D/B/A CENTURYLINK QCC**

The undersigned hereby represents, acknowledges, and agrees as follows:

1. The undersigned is a State of Nebraska participating eligible purchaser. Such participating eligible purchaser requests CenturyLink telecommunication services ("Service(s)") pursuant to the terms and conditions of the CenturyLink Loyal Advantage Voice Master Service Agreement by and between Qwest Communications Company, LLC d/b/a CenturyLink QCC, including its subsidiaries ("QCC" or "CenturyLink") and State of Nebraska ("Customer") effective as of March 31, 2011, Content ID:352533, as amended, including its Exhibits and Attachments (hereafter the "Underlying Agreement").

2. The undersigned participating eligible purchaser (also referred to as "Customer") is executing this Participating Addendum for the purpose of purchasing Service from CenturyLink pursuant to the Underlying Agreement. Customer will be subject to all terms and conditions of this Participating Addendum and the Underlying Agreement. Customer will be responsible for any and all use of Services under this Participating Addendum and the Underlying Agreement, including but not limited to responsibility for payment obligations. Customer will be CenturyLink's customer of record for the Services provided to Customer under this Participating Addendum and the Underlying Agreement.

**3. DESCRIPTION OF SERVICES.**

(a) **ISDN PRS.** If Customer purchases ISDN PRS, Qwest Corporation d/b/a CenturyLink QC ("QC" or "CenturyLink") will provide digital intraLATA, intrastate, switched local exchange telecommunications service utilizing ISDN PRS technology that transports and distributes voice, data, image, and/or facsimile communications separately or simultaneously over the public, switched, local exchange network. An ISDN PRS circuit includes a DS1 facility, an ISDN PRS service configuration, and trunks. ISDN PRS operates at 1.544 megabits per second (Mbps). ISDN PRS may be configured as 23 B channels and one D channel, 24 B channels only (24B), or 23 B channels and one back-up D channel (23B+BUD). Each B channel transmits voice or data at 64 kilobits per second (Kbps). The D channel carries signaling information at 64 Kbps.

(b) **ISDN PRS-UAS.** If Customer purchases ISDN PRS, Customer may also select Uniform Access Solution service as an optional feature as that service is defined in the Tariff under Primary Rate Service. An ISDN PRS-UAS circuit provides digital service with single-number route indexing, which includes a DS1 facility with common equipment, and a network connection which provides for local exchange, toll network access. Each DS1 facility utilizes the channels configured as: (i) in-only trunking; or (ii) two-way trunking.

4. **TERM.** This Participating Addendum is effective on the latest signature date and will expire co-terminously with the Term of the State of Nebraska QC Bulk Rated ISDN PRS and/or Bulk Rated DSS Advanced and/or Bulk Rated UAS Service Exhibit in the Underlying Agreement.

5. **PRIMARY CONTACT.** The primary Customer contact individual for this Participating Addendum is as follows:

Name: City of Grand Island  
Phone: 308 385-5400  
Email: RobynS@grand-island.com

6. This Participating Addendum and the Underlying Agreement set forth the entire agreement between the parties and supercede all previous communications, representations or agreements, whether oral or written, with respect to the subject matter hereof. Terms and conditions inconsistent with, contrary or in addition to the terms and conditions of this Participating Addendum and the Underlying Agreement will not be added to or incorporated into this Participating Addendum or the Underlying Agreement, by any subsequent purchase order or otherwise, and any such attempts to add or incorporate such terms and conditions are hereby rejected. The terms and conditions of this Participating Addendum and the Underlying Agreement will prevail and govern in the case of any such inconsistent or additional terms.

IN WITNESS WHEREOF, the parties have executed this Participating Addendum as of the date of execution by all parties below.

**Customer: CITY OF GRAND ISLAND**

**Qwest Communications Company, LLC d/b/a CenturyLink QCC**

\_\_\_\_\_  
Authorized Signature of Participant

DocuSigned by:  
*Mikle Fizer*  
\_\_\_\_\_  
Authorized Signature  
Mikle Fizer

\_\_\_\_\_  
Name Typed or Printed

\_\_\_\_\_  
Name Typed or Printed  
Sales Manager

\_\_\_\_\_  
Title

\_\_\_\_\_  
Title  
12/10/2012

\_\_\_\_\_  
Date

\_\_\_\_\_  
Date

Address for Notices:  
City of Grand Island  
PO Box 1968  
Grand Island, NE 68802

Address for Notices:  
CenturyLink  
1801 California Street, 9<sup>th</sup> Floor  
Denver, Colorado 80202  
Attn: Legal Department

Approved: *RJH*  
12/17/12 City Attorney

**CENTURYLINK LOYAL ADVANTAGE® VOICE MASTER SERVICE AGREEMENT  
STATE OF NEBRASKA QC BULK RATED ISDN PRS AND/OR DSS ADVANCED AND/OR UAS SERVICE EXHIBIT**

**Pricing Attachment**

City of Grand Island  
Customer

Service Term: expiration 06-30-2014 Months

				AQCB Contract Number:		
Service Location including City and State	Circuit ID or BTN	Type of Service & (USOC)	Qty.	Higher Facility (Yes or No)	MRC/each	Total MRC per Location
100 E 1 <sup>st</sup> St	NA	Z4D	1	NO	488.00	488.00
					<b>Total MRC:</b>	<b>488.00</b>

RESOLUTION 2012-364

WHEREAS, the City of Grand Island is a State of Nebraska participating eligible purchaser; and

WHEREAS, the City of Grand Island is executing the Participating Addendum for the purpose of purchasing Service from Century Link pursuant to the Underlying Agreement; and

WHEREAS, the City of Grand Island will be provided an ISDN PRS/PRI technology to transport communications in the amount of \$488 per month; and

WHEREAS, the City of Grand Island will obtain 300 DID's in the amount of \$45 per month with a setup charge of \$300, to be utilized with the Voice Communication System approved by ordinance 2012-307; and

WHEREAS, the proposed agreement has been reviewed and approved by the City Attorney's office;

NOW, THEREFORE, BE IT RESOLVED BY THE MAYOR AND COUNCIL OF THE CITY OF GRAND ISLAND, NEBRASKA, that the Participating Addendum with CenturyLink in the amount of \$488 for the City of Grand Island is hereby approved.

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Adopted by the City Council of the City of Grand Island, Nebraska, December 18, 2012.

\_\_\_\_\_  
Jay Vavricek, Mayor

Attest:

\_\_\_\_\_  
RaNae Edwards, City Clerk

Approved as to Form    ☒ \_\_\_\_\_  
December 15, 2012     ☒ City Attorney