



City of Grand Island

Tuesday, April 14, 2020

Council Session

Item I-3

#2020-101 - Consideration of Approving Refunding Annual Golf Passes at Jackrabbit Run Golf Course

Staff Contact: Todd McCoy

Council Agenda Memo

From: Todd McCoy, Parks and Recreation Director
Meeting: April 14, 2020
Subject: Approval of Golf Course Refunds
Presenter(s): Todd McCoy, Parks and Recreation Director

Background

On March 31, 2020 the City of Grand Island operated Jackrabbit Run Golf Course was closed to the public by Mayor Steele because of health concerns related to the Covid-19 pandemic. As a result of the closure many patrons have requested refunds for their annual passes, cart passes, and prepaid rounds.

Discussion

City Administration is recommending to refund all annual passes, cart passes, and unused prepaid rounds to our patrons. The primary goal is to make it right for our patrons. It's unfortunate Jackrabbit Run is closed (due to the Covid-19 pandemic) but we want our customers to feel valued and hopefully return to our course when it reopens.

The estimated cost of the refunds is approximately \$115,000. The refund includes the annual passes, cart passes, prepaid green fees, and sales tax. The golf pro has collected just over \$13,000 in commissions on these sales. At this time we recommend not pursuing commissions but do recommend changing the accounting and the timing of paying commissions to the golf pro going forward.

Upon City Council approval, refunds will be processed with credit card refunds or paid as claims beginning with the April 28, 2020 City Council meeting schedule of bills.

Alternatives

It appears that the Council has the following alternatives concerning the issue at hand. The Council may:

1. Move to approve
2. Refer the issue to a Committee
3. Postpone the issue to future date
4. Take no action on the issue

Recommendation

City Administration recommends that the City Council approve the resolution authorizing full refunds for Jackrabbit Run season pass holders, cart passes, and prepaid green fees.

Sample Motion

Move to approve the Jackrabbit Run refunds.

RESOLUTION 2020-101

WHEREAS, the Parks and Recreation Department operates the Jackrabbit Run Golf Course; and

WHEREAS, on March 31, 2020 Jackrabbit Run Golf Course was closed to the public by Mayor Steele because of the health concerns related to the Covid-19 pandemic; and

WHEREAS, due to the unforeseen closure City Administration is recommending to refund all annual passes, cart passes and any unused prepaid rounds of golf; and

WHEREAS, the estimated cost of the refunds is approximately \$115,000; and

WHEREAS, upon City Council approval, refunds will be processed with credit card refunds or paid as claims beginning with the April 28, 2020 City Council meeting schedule of bills.

NOW, THEREFORE, BE IT RESOLVED BY THE MAYOR AND COUNCIL OF THE CITY OF GRAND ISLAND, NEBRASKA, that full refunds for Jackrabbit Run season pass holders, cart passes and prepaid green fees is hereby accepted.

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Adopted by the City Council of the City of Grand Island, Nebraska, April 14, 2020.

Roger G. Steele, Mayor

Attest:

RaNae Edwards, City Clerk

Approved as to Form	☒ _____
April 10, 2020	☒ City Attorney