



# City of Grand Island

Tuesday, April 11, 2017

Council Session

## Item G-17

**#2017-114 - Approving Purchase of 911 Voice/Data Logging Recorder**

Staff Contact: Jon Rosenlund

# Council Agenda Memo

**From:** Jon Rosenlund, Emergency Management Director

**Meeting:** April 11, 2017

**Subject:** Replacement Recorder Purchase for Emergency Management/911

**Presenter(s):** Jon Rosenlund, Emergency Management Director

## Background

The construction of the new EM-911 building requires the purchase and installation of a voice and data recorder for telephone calls, as well as emerging Next Generation 911 data such as text, photos, and video. The Emergency Management Department's current recording device recently suffered a failure. Repairs were made to keep the current hardware working, temporarily, but complete failure is anticipated and a replacement system is necessary. The replacement equipment will be NextGen 911 capable.

## Discussion

The Emergency Management Department records all telephone and radio traffic in the 911 center in order to provide adequate records for quality assurance, liability protection, and to also serve the records needs of all the local public safety and law enforcement agencies in Hall County. Recently, the 12 year old recorder equipment suffered a catastrophic failure and required the installation of used and outdated parts to maintain operation. It is anticipated that this repair is a short-term solution before an inevitable, final and complete hardware failure.

With the construction of the new Emergency Management/911 Facility, the Department had budgeted for the installation of a new recorder, capable of recording traditional audio, as well as data that will result in the upgrades to Next Generation 911. In light of the impending failure of the current equipment, the Department is planning to purchase its replacement box earlier than originally expected. Working with our current recording software provider, a quote for a new recorder was provided, totaling \$32,280.00. The old recorder will be set aside and employed as the "back up" recorder, allowing for the transition from our current facility to moving into the new facility.

The Emergency Management Department recommends the purchase of a Voice & Data Logging Recorder from WahlTek of Des Moines, Iowa in the amount of \$32,280.00.

## **Alternatives**

It appears that the Council has the following alternatives concerning the issue at hand. The Council may:

1. Move to approve
2. Refer the issue to a Committee
3. Postpone the issue to future date
4. Take no action on the issue

## **Recommendation**

City Administration recommends that the Council approve this purchase of a Voice & Data Logging Recorder from WahlTek of Des Moines, Iowa in the amount of \$32,280.00.

## **Sample Motion**

Move to approve this purchase of a Voice & Data Logging Recorder from WahlTek of Des Moines, Iowa in the amount of \$32,280.00.

# Eventide®

NexLog 740 Next Generation Date:  
Communications  
Logging Recorder



## Eventide Voice Logging Recorder

Date: March 2017

Prepared For: Hall County

Prepared By: Jeff Yates, WahlTek, Inc.

Eventide Nexlog 740 w/40 Analog, 16 VoIP, NextGen Picture & Text Capture, Screen Recording & Maintenance

| QTY | DESCRIPTION  | PART #     | UNIT PRICE | EXTENDED  |
|-----|--|------------|------------|-----------|
| 1   | Chassis<br>NexLog 740 base system: 3U rack-mount, Intel Core2 Quad CPU, Dual NIC, Embedded Linux, NexLog base software, web-based configuration manager, and 1st year warranty | NexLog740  | \$7,995.00 | \$7,995   |
| 1   | Disk Array Upgrade<br>2 x 2TB fixed-mount s/w-RAID1 = 2TB storage (standard)   | 105312     | \$995.00   | \$995     |
| 1   | Archive Drive<br>Equipped with one Multi-Drive for DVD-RAM (standard)  | 105321     | Included   |           |
| 1   | Power Supplies<br>Dual hot-swap power supplies, 1 20/240VAC (standard)   | 108233-000 | Included   |           |
| 1   | Front Panel<br>Integrated 7" Color LCD Touch Screen Display  | 105301     | \$1,295.00 | \$1,295   |
| 1   | Analog Tapping Card<br>24-Channel Analog Card, 24 Channel Licenses   | 105284-024 | \$6,000.00 | \$6,000   |
| 1   | Analog Tapping Card<br>16-Channel Analog Card, 16 Channel Licenses   | 105284-016 | \$4,000.00 | \$4,000   |
| 1   | VoIP Internal Recorder<br>Internal IP Recorder w/8 G.711 Channel Licenses  | 271052     | \$3,850.00 | \$3,850   |
| 1   | Add-On VoIP<br>Additional internal IP 8 Channel Licenses   | 271035     | \$1,750.00 | Included  |
| 1   | NG911 System License<br>NG911 SIP Invite Recording (Text & Picture Capture)  | 271066     | \$1,995.00 | \$1,995   |
| 1   | NG911 System License<br>NG911 Logging Web Service (Text & Picture Capture)   | 271067     | \$4,000.00 | \$4,000   |
| 1   | Playback Client<br>MediaWorks Incident Replay Licenses-Carryover Vr725 SN308   | 271007     | \$995.00   | No Charge |
| 1   | Playback Browser<br>MediaWorks Plus - 8 Concurrent Playback Licenses   | 271083     | \$995.00   | No Charge |
| 1   | Screen Recording<br>Screen Recording for 5 PC's  | 271070     | \$2,500.00 | No Charge |
| 1   | Network Area Storage<br>4 TB Network Area Storage - Netgear Ready NAS  |            | \$800.00   | No Charge |

### INSTALLATION AND TRAINING

~~Training Eventide VR725~~

Total Bid Price

Optional

Maintenance

5 Year Extended Parts & Labor Maintenance Contract

\$30,130

\$2,150

~~(\$2,500)~~

\$29,780

\$9,200

32,280

### TERMS AND CONDITIONS:

- A **WARRANTY INFORMATION:** A full 1 year (12 month) parts and labor service warranty is included with the purchase of each new Eventide Digital Logging Recorder. After the Warranty period, a full parts and labor maintenance agreement covering all of the proposed equipment is available for \$2,300 per year and an extended 5 year agreement is available for \$9,200. Annual CPI increases of up to 3% may apply. Software maintenance is included with this agreement and during the warranty period.
- B **DELIVERY:** Please allow estimated 30 days from date of written purchase order (or date of first payment when applicable) for delivery.
- C **Payment terms:** 50% with order, 50% upon system installation.
- D **QUOTATION IS VALID FOR 90 DAYS**

Jeff Yates

Recording Systems Representative

2711 Grand Ave Des Moines, IA 50312

Phone #: 515 309-3938 Fax #: 515 244-5572

Email Address: jyates@wahltek.com

Approved By

PO#

Title

DATE



March 30, 2017

Mindy Osterman  
Grand Island – Hall County  
Emergency Management Communications  
Emergency Management Coordinator

**RE: Sole Source Letter**

Dear Mindy Osterman:

The purpose of this letter is to verify that Wahltek, Inc. is the sole provider of equipment and technical expertise required to upgrade and maintain the existing Eventide Voice Logging Recorder. The Eventide Voice Logger and all associated spare parts and accessories are designed and manufactured exclusively by Eventide and are not available from another source. In addition, all Extended Warranty Services, repair and warranty claims are managed exclusively by Eventide. Any work performed by non-authorized personnel will void all warranties and claims.

The Eventide Voice Recorder, Media Works and Media Agent solutions is a series of software and workstation/server products designed specifically, and only, by Eventide to support its Eventide Digital Media Recorder.

The digital voice recorders are configured with various levels of software and hardware that accommodate an agency based on channel quantity and call volume.

The Eventide Voice Recorder is also the only equipment that will allow current archived voice recordings to be transferred to an upgraded Eventide NextGen voice recorder. Any other product will require the legacy equipment to remain online to access any archived audio.

Please call me if you have any questions or need additional information.

Sincerely

Jeff Yates  
Recording Systems Representative  
WahlTek, Inc  
2711 Grand Ave  
Des Moines, IA 50312

RESOLUTION 2017-114

WHEREAS, the Grand Island City Council approved the construction of a new Emergency Management & 911 Facility; and

WHEREAS, this new facility requires an voice and data logging recorder to maintain records of all telephone and radio audio, as well as data from emerging Next Generation 911 sources such as text, photo and video; and

WHEREAS, the current recorder recently suffered a catastrophic failure and is likely to completely fail without warning in the near future; and

WHEREAS, the new recorder will be moved to the new Emergency Management & 911 Facility upon its construction for long term use, and

WHEREAS, Wahltek, Inc. of Des Moines, Iowa is the sole provider of equipment and technical expertise required to upgrade and maintain the existing Eventide Voice Logging Recorder.

NOW, THEREFORE, BE IT RESOLVED BY THE MAYOR AND COUNCIL OF THE CITY OF GRAND ISLAND, NEBRASKA, that City staff members are authorized and directed to purchase a Voice & Data Logging Recorder from Wahltek, Inc. of Des Moines, Iowa in the amount of \$32,280.00.

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Adopted by the City Council of the City of Grand Island, Nebraska, April 11, 2017.

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Jeremy L. Jensen, Mayor

Attest:

\_\_\_\_\_  
RaNae Edwards, City Clerk

|                     |                 |
|---------------------|-----------------|
| Approved as to Form | ☐ _____         |
| April 7, 2017       | ☐ City Attorney |